



**Volvo Car USA LLC**

**Technical Journal**

|   |   |                                 |                                |
|---|---|---------------------------------|--------------------------------|
| Technical Journal Title<br><b>ICUP - "Searching for GPS" message in DIM / CSD</b> |   | Ref. No.<br><b>TJ 36691.4.0</b> |                                |
| Issuer (Dept.)<br><b>Technical Service</b>  |   | Issue Date<br><b>12/7/23</b>    | Status Date<br><b>12/20/23</b> |
| Car Market<br><b>United States and Canada</b>                                     | Partner<br><b>3 US 7510 Volvo Car USA</b> | Function Group<br><b>3900</b>   |                                |
| Function Description<br><b>Media, navigation and communication</b>                |   | Page<br><b>Page 1 of 3</b>      |                                |

**Attachment**

| File Name      | File Size |
|----------------|-----------|
| TJ_36691_1.PNG | 0.4320 MB |
| TJ_36691_2.PNG | 0.2862 MB |

Rows beginning with \* are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

**DESCRIPTION:**

If the customer experiences a "Searching for GPS" message in the CSD and DIM during startup, while LTE connection is fully established (see attachment TJ\_36691\_1&2), then follow advice under "Service".

CSD = Center Screen Display

DIM = Driver Infotainment Module

LTE = Long Term Evolution (4G)

**CSC** Customer Symptom Codes

| Code | Description                          |
|------|--------------------------------------|
| 7N   | Navigation/Other navigation problems |
| EO   | Navigation/Does not work             |
| IP   | Navigation/Error message on screen   |

**DTC** Diagnostic Trouble Codes

**Vehicle Type**

| Type | Eng | Eng Desc | Sales | Body | Gear | Steer | Model Year | Plant | Chassis range | Struc Week Range |
|------|-----|----------|-------|------|------|-------|------------|-------|---------------|------------------|
| 224  |     |          |       |      |      |       | 2023-9999  |       | -             | 202220-999952    |
| 225  |     |          |       |      |      |       | 2023-9999  |       | -             | 202220-202316    |
| 227  |     |          |       |      |      |       | 2023-9999  |       | -             | 202220-999952    |
| 235  |     |          |       |      |      |       | 2022-9999  |       | -             | 202122-202139    |
| 236  |     |          |       |      |      |       | 2022-9999  |       | -             | 202122-999952    |
| 238  |     |          |       |      |      |       | 2022-9999  |       | -             | 202122-999952    |

| Type | Eng | Eng Desc | Sales | Body | Gear | Steer | Model Year | Plant | Chassis range | Struc Week Range |
|------|-----|----------|-------|------|------|-------|------------|-------|---------------|------------------|
| 246  |     |          |       |      |      |       | 2023-9999  |       | -             | 202222-999952    |
| 256  |     |          |       |      |      |       | 2023-9999  |       | -             | 202220-999952    |
| 536  | ED  | E400V6   |       |      |      |       | 2021-9999  |       | -             | 202037-999952    |
| 536  | EH  | E400V8   |       |      |      |       | 2024-9999  |       | -             | 202317-999952    |
| 536  | ER  | E400V12  |       |      |      |       | 2024-9999  |       | -             | 202317-999952    |
| 536  | K9  | BK9KERS  |       |      |      |       | 2023-9999  |       | -             | 202222-999952    |
| 536  | L1  | BL1KERS  |       |      |      |       | 2023-9999  |       | -             | 202222-999952    |
| 539  |     |          |       |      |      |       | 2022-9999  |       | -             | 202139-999952    |

**SERVICE:**

Do not replace any components for this issue.

\*Improved IHU software now released 2023 week 48 in VIDA, and week 49 for OTA-update.

**Warranty claim info:**

No warranty claim accepted for a job described in this TJ.

Failing Part: No part replacement accepted

**VEHICLE REPORT:**

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support not needed", use function group 3900.

**To view TJ attachment continue to next page. This TJ has two attachments.**

