

**** TECHNICAL INFORMATION NOTICE ****

DATE: December 14, 2023
TO: Mitsubishi Motors US & Puerto Rico Dealer Parts & Service Managers
RE: Photo Required Condition (PRC) for Accessories with Multiple Components
TIN NO. TIN-23-66-002

AFFECTED VEHICLES/PART NUMBERS:

2022-2024 Eclipse Cross
2023-2024 Mirage
2022-2024 Outlander
2023-2024 Outlander Plug-in Hybrid
2024 Outlander Sport

- Please reference the chart below

PURPOSE

To assist in identifying the root cause of failures with accessories containing multiple components (while under warranty), dealers are **REQUIRED** to complete the following prior to submitting a warranty claim.

On the affected accessory labor codes listed below, the information below **MUST** be entered into the Photo Required Condition & Pre-Approval Center (PRC).

NOTE: If the required documentation is not included in the PRC entry, the claim may be subject to verification and may not be approved.

1. Clear and focused photos or PDF of (1) wide view of the defective accessory and (2) close view of the accessory's failed area prior to removal from the vehicle.

NOTE: Photos must be posted on the PRC BEFORE entering the related Warranty Claim.

MODEL	PART NUMBER	PART DESCRIPTION	LABOR CODE
ECLIPSE CROSS	MZ576847EX	FRONT LOWER TRIM, SILVER	664000 11
ECLIPSE CROSS	MZ576849EX	REAR EFFECTS, SILVER	664001 12
ECLIPSE CROSS	MZ576851EX	SIDE EFFECTS, SILVER	664000 03
ECLIPSE CROSS	MZ576848EX	FRONT LOWER TRIM, BLACK w/ RED	664000 11
ECLIPSE CROSS	MZ576850EX	REAR EFFECTS, BLACK w/ RED	664001 12
ECLIPSE CROSS	MZ576852EX	SIDE EFFECTS, BLACK w/ RED	664000 03
ECLIPSE CROSS	MZ577014EX	FRONT LOWER TRIM, RALLIART	664000 11
ECLIPSE CROSS	MZ577015EX	REAR EFFECTS, RALLIART	664001 12
ECLIPSE CROSS	MZ577004EX	SIDE EFFECTS, RALLIART	664000 03
MIRAGE	MZ331591	FENDER EFFECTS, RALLIART	662611 40
MIRAGE	MZ331590	FENDER EFFECTS	662611 40
MIRAGE	MZ331589	SIDE GRAPHICS, RALLIART	663010 30
OUTLANDER/OUTLANDER PLUG-IN HYBRID	MZ576923EX	SIDE EFFECTS (BRONZE)	664000 03
OUTLANDER/OUTLANDER PLUG-IN HYBRID	MZ576924EX	SIDE EFFECTS (BLUE)	664000 03

OUTLANDER/OUTLANDER PLUG-IN HYBRID	MZ576922EX	SIDE EFFECTS (RED)	664000 03
OUTLANDER/OUTLANDER PLUG-IN HYBRID	MZ576919EX	SIDE EFFECTS (GRAY)	664000 03
OUTLANDER/OUTLANDER PLUG-IN HYBRID	MZ576918EX	SIDE EFFECTS (SILVER)	664000 03
OUTLANDER/OUTLANDER PLUG-IN HYBRID	MZ576917EX	SIDE EFFECTS (WHITE)	664000 03
OUTLANDER/OUTLANDER PLUG-IN HYBRID	MZ576920EX	SIDE EFFECTS (BLACK)	664000 03
OUTLANDER/OUTLANDER PLUG-IN HYBRID	MZ576921EX	SIDE EFFECTS (BLACK)	664000 03
OUTLANDER/OUTLANDER PLUG-IN HYBRID	MZ555443EX	REAR LOWER TRIM, CHROME	664001 12
OUTLANDER/OUTLANDER PLUG-IN HYBRID	MZ577009EX	REAR LOWER TRIM, RALLIART	664001 12
OUTLANDER/OUTLANDER PLUG-IN HYBRID	MZ577019EX	SIDE EFFECTS, RALLIART	664000 03
OUTLANDER SPORT	MZ380717EX	HOOD DECAL, OUTLANDER SPORT	663010 20
OUTLANDER SPORT	MZ577045EX	FENDER EFFECTS, TRAIL PACKAGE	662611 40
OUTLANDER SPORT	MZ577042EX	FRONT CORNER PROTECTOR	664000 01
OUTLANDER SPORT	MZ577044EX	REAR CORNER PRTECTOR	664000 02