



**TO: ADIs**

**DATE: JULY 18, 2014**

**FROM: LORI THOMAS, BRAND QUALITY - ACCESSORIES**

**SUBJECT: SPECIAL RETURN – CROSS RAILS**

**DESCRIPTION:**

There is a potential quality concern on SUV Cross Rails (PN 23206370) built during the period of May 5<sup>th</sup> through and including June 15, 2014. During this period, the supplier may not have added the containment to eliminate the rattle condition. These parts need to be returned to remove them from ADI inventory.

**Please return all quarantined parts during the period of May 5<sup>th</sup> - June 15, 2014 and DO NOT SELL.** All parts should be returned to remove affected parts from ADI inventory.

<b>Part No.</b>	<b>Description</b>	<b>Usage</b>
23206370	Roof Rack Cross Rail Package, Black	K2UX/YX SUV – Chevy/GMC/Cadillac

**EFFECTIVE DATE:**

Immediately through August 31, 2014

**GENERAL INFORMATION:**

**To submit a return, mail a separate Application to Return (PC 659) to servicing PDC and indicate:**

1. Type of Return - Check "12"
2. Comment Column - "Reference Action Return Bulletin ADI14-016"

**Return Authorization:**

PC 78F will indicate "ship-to" destination. Prepaid freight will be reimbursed.

Attachment