



Technical Service Bulletin

85 Whistling noise in vehicle interior when HVAC blower is active

85 24 27 2072609/1 January 4, 2024.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q8 e-tron, and Q8 Sportback e-tron	2024 – 2025	All	Not Applicable

Condition

Customer states:

A whistling noise can be heard in the cabin when the HVAC blower is active.

Workshop findings:

The symptom is replicable at any blower fan speed. The sound can be detected specifically on the front right side near the glove compartment.

Technical Background

The cover for the dust and pollen filter is not fully engaged into the air intake housing.

Production Solution

Not applicable.

Service



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1. Check the dust and pollen filter cover. It may not be fully engaged in the air intake housing. Figure 1 shows a visible gap in the cover. This gap causes a whistle type noise during HVAC blower operation.



Figure 1. Cover for the dust and pollen filter not fully engaged.

2. The cause of the incomplete fitment is interference between the interior wiring harness and the cover. Remove the dust and pollen filter cover. Figure 2 shows the harness routing preventing proper clearance for complete cover installation into the air intake housing.



Figure 2. Interior wiring harness impingement into the dust and pollen filter cover mating surface to the air intake housing.

3. Press the interior wiring harness away from the dust and pollen filter opening. Then install the cover until it is completely engaged in the air intake housing and fully seated. It is not necessary to replace the dust and pollen filter in these cases. Run the HVAC system briefly and ensure that the whistle noise is eliminated.

Warranty

Claim Type:	110 Up to 48 Months/50,000 Miles. G10 for CPO Covered Vehicles – Verify Owner.
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	If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	8522		
Damage Code:	0020		
Labor Operations:	Reposition interior wiring harness and re-fit dust and pollen filter cover	8515 4999	30 TU
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
Claim Comment:	As per TSB 2072609/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2072609**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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