



# Preliminary Information

## PIT6097B Wireless Phone Charger Inoperative With Apple iPhone 15 Models

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Buick	Encore GX	2022 - 2024	All	All	All	All
Buick	Enclave	2021 - 2024	All	All	All	All
Buick	Envision	2021 - 2024	All	All	All	All
Cadillac	CT4	2021 - 2024	All	All	All	All
Cadillac	CT5	2021 - 2024	All	All	All	All
Cadillac	CT6	2021 - 2024	All	All	All	All
Cadillac	Escalade Models	2021 - 2024	All	All	All	All
Cadillac	Lyriq	2023 - 2024	All	All	All	All
Cadillac	XT4	2021 - 2024	All	All	All	All
Cadillac	XT5	2021 - 2024	All	All	All	All
Cadillac	XT6	2021 - 2024	All	All	All	All
Chevrolet	Blazer	2021 - 2024	All	All	All	All
Chevrolet	Colorado	2021 - 2024	All	All	All	All
Chevrolet	Corvette	2021 - 2024	All	All	All	All
Chevrolet	Equinox	2021 - 2024	All	All	All	All
Chevrolet	Malibu	2021 - 2024	All	All	All	All
Chevrolet	Silverado All Models	2021 - 2024	All	All	All	All
Chevrolet	Silverado EV	2023 - 2024	All	All	All	All
Chevrolet	Suburban	2021 - 2024	All	All	All	All
Chevrolet	Tahoe	2021 - 2024	All	All	All	All
Chevrolet	Traverse	2021 - 2024	All	All	All	All
GMC	Acadia	2021 - 2023	All	All	All	All
GMC	Canyon	2021 - 2024	All	All	All	All
GMC	Hummer Models	2022 - 2024	All	All	All	All
GMC	Sierra All Models	2021 - 2024	All	All	All	All
GMC	Terrain	2021 - 2024	All	All	All	All
GMC	Yukon Models	2021 - 2024	All	All	All	All

Involved Region or Country	All Regions
Additional Options (RPO)	K4C - Wireless Charger
Condition	Some customers with an Apple iPhone 15 may comment that after updating to iOS 17.1 that they are no longer able to charge their phone when using the vehicle's built

	in wireless charger.
Cause	The cause of this concern is an issue within the Apple iOS 17.1 version.

**Correction:**

Apple has released a new iOS update to correct this concern. Please ask the customer to update their iPhone 15 to iOS version 17.2 or greater.

Warranty Information

For vehicles under warranty, use the following unique labor operation below.

Labor Operation	Description	Labor Time
2086898*	Check Wireless Charger Operation and iPhone 15 iOS version	0.2 Hrs.
* This is a unique labor operation for bulletin use only.		

Version History

Version	3
Modified	12/06/2023 - Created on. 12/08/2023 - Update to the warranty section 12/13/2023 - Update to the Correction section



GENERAL MOTORS