

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Anthony Washington, Senior Manager, Regulations and Certifications
Re: Initial Recall Campaign Notification Model – Metris Model Years 2022-2023 Replace Fuel Delivery Module ( <u>supplement</u> )	DATE: January, 2024



## Mercedes-Benz

### IMPORTANT RECALL CAMPAIGN INFORMATION

Please see the attached documents related to the campaign listed above.

Please note that you cannot remedy ANY vehicles under PD2GKRAPUM until the launch of the campaign is announced.

The vehicles affected by PD2GKRAPUM campaign are not flagged with the VS2KRAPUMP. Therefore,

You cannot order parts or submit claim vehicles flagged with PD2KRAPUM under VS2KRAPUMP at this time



<b>Campaign No. :</b>	<b>Campaign Desc. :</b>	Replace Fuel Delivery Module <u>SUPPLEMENT</u> (23V444)
2023120011	PD2GKRAPUM	
<p>This is to notify you of an <b>Pending Recall Campaign</b> to replace fuel delivery module on approximately <b>13,726 Metris</b> vehicles ranging from MY 2022-2023. The recall campaign will be visible on the <a href="http://www.safercar.gov">www.safercar.gov</a> website and may generate questions from customers. All affected VINs will be flagged as "PENDING" in VMI and cannot be sold.</p>		
<b>Background</b>		
<b>Issue</b>	Mercedes-Benz AG has determined that on certain Metris (447 platform) vehicles, the fuel pump impeller might not meet specifications in regards to material characteristics. As a consequence, the impeller might deform. It might therefore come into contact with the fuel pump housing, leading to a mechanical resistance. In some instances, this could lead to a shutdown of the fuel pump. As a result, the vehicle could lose propulsion, and increase the risk of a crash or injury.	
<b>What We're Doing</b>	MBUSA is conducting a voluntary recall. A Mercedes-Benz dealer will replace the fuel delivery module on the affected vehicles.	
<b>Parts</b>	<b>The part are not yet available.</b>	
<b>Vehicles Affected</b>		
<b>Vehicle Model Year(s)</b>	2022-2023	
<b>Vehicle Model</b>	Metris	
<b>Vehicle Populations</b>		
<b>Population</b>	13,726	
<b>Dealer Inventory</b>	<u>95</u>	
<p>Given this notice, it is <u>a violation of Federal law</u> for a dealer to sell or lease any <u>new</u> vehicles in dealer inventory covered by this notification until the vehicle has been repaired.</p> <p style="text-align: center;">Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.</p> <p>Additionally, given this notice, it is <u>a violation of Federal Law</u> for rental companies to rent new vehicles covered by this notification until the vehicle has been repaired.</p>		
<b>Next Steps/Notes</b>		
<b>Customer Notification Timeline</b>	An owner notification letter will be mailed in February, 2024	
<b>AOMS/SOMS</b>	AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.	
<b>Rental Fleet Partners</b>	This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.	

