



Volvo Car USA LLC

Technical Journal

Technical Journal Title PAC - Low brightness image in lower-light environment		Ref. No. TJ 36784.1.0	
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Car Market United States and Canada	Partner 3 US 7510 Volvo Car USA	Function Group 3871	
Function Description Parking assistance		Page Page 1 of 2	

Rows beginning with * are modified

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DESCRIPTION:

If the customer experiences a poor image quality in low-light conditions on the 360° Park Assist Camera (PAC), please follow the advice under service.

CSC Customer Symptom Codes

Code	Description
4Z	Front monitoring/Active safety/No/reduced/incorrect function/Parking Assistance Camera
2X	Park assist camera/Does not work
7N	Navigation/Other navigation problems
HV	Video other/Other video problems
IM	Video other/Front screen, poor image quality/no image

DTC Diagnostic Trouble Codes

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
224							2024-2024		-	202317-202347
225							2024-2024		-	202317-202347
227							2024-2024		-	202317-202347
235							2024-2024		-	202317-202347
236							2024-2024		-	202317-202347
238							2024-2024		-	202317-202347
246							2024-2024		-	202317-202347
256							2024-2024		-	202317-202347
536							2024-2024		-	202317-202347
539							2024-2024		-	202317-202347

SERVICE:

There is improved software in version 2.13.1.

Perform a total upgrade according to TJ 31543, or upgrade the software via OTA (Over The Air).

Warranty claim info:

To get a warranty claim accepted for a job described in this TJ, use the corresponding VST OP number stated in this TJ.

Note that the TJ number must be stated in the repair order text.

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support not needed", use function group 3871.