

Technical Journal

TITLE:

Google assistant voice commands

REF NO: TJ 36469.2.0	ISSUING DEPARTMENT: Technical Service	CAR MARKET: United States and Canada	
PARTNER: 3 US 7510 Volvo Car USA		ISSUE DATE: 2023-01-31	STATUS DATE: 2023-02-09
FUNC GROUP: 3900	FUNC DESC: Media, navigation and communication	Page 1 of 2	

“Right first time in Time”

Rows beginning with * are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

DESCRIPTION:

Note: This TJ only applies to vehicles with Google built-in / iCUP / Android Automotive (Only US English language)

If Google Assistant voice commands are not responding (applied only on US English language) please follow the information under “Service.”

*Available car functions to control by voice command may vary depending on market/car specification:

- One pedal drive on/off
- Reduced alarm on/off
- Lane keeping aid on/off
- Heads-up display (HUD) on/off

CSC Customer Symptom Codes

Code	Description
ER	App/Does not work
6B	Buttons/control knobs on centre console (Media, communication and navigation)/No/reduced/incorrect function
II	Cellular phone/Voice control does not work

DTC Diagnostic Trouble Codes

Technical Journal 36469.2.0

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
224							2023-9999		-	202222-999952
225							2023-9999		-	202222-999952
227							2023-9999		-	202222-999952
235							2022-9999		-	202122-999952
236							2022-9999		-	202122-999952
238							2022-9999		-	202122-999952
246							2022-9999		-	202122-999952
536							2021-9999		0000001-0999999	202037-999952
539							2022-9999		-	202139-999952

SERVICE:

*The problem is now resolved. If functionality described in the Description section does not work as intended, please write a vehicle report marked support needed. (see vehicle report).

Warranty claim info:

No warranty claim accepted for a job described in this TJ.

Failing Part: No part replacement accepted

VEHICLE REPORT:

*Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support needed", use function group 3900.