

# Technical Journal

TITLE:

**ICUP, Upper & Lower bar in CSD not visible**

<b>REF NO:</b> TJ 36542.2.0	<b>ISSUING DEPARTMENT:</b> Technical Service	<b>CAR MARKET:</b> United States and Canada	
<b>PARTNER:</b> 3 US 7510 Volvo Car USA		<b>ISSUE DATE:</b> 2023-02-23	<b>STATUS DATE:</b> 2023-03-07
<b>FUNC GROUP:</b> 3900	<b>FUNC DESC:</b> Media, navigation and communication	Page 1 of 3	

“Right first time in Time”

## Attachment

File Name	File Size
TJ_36542.png	0.4008 MB

Rows beginning with \* are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

## DESCRIPTION:

If the upper bar (Driver profile) and lower bar (Climate settings) in the CSD disappear at start-up or during driving (see attached picture TJ\_36542.png for example) please follow description under “Service.”

CSD = Center Screen Display

IHU = Infotainment Head Unit

## CSC Customer Symptom Codes

Code	Description
LA	Personal settings/Does not work
6B	Buttons/control knobs on centre console (Media, communication and navigation)/No/reduced/incorrect function
KF	Visual driver information/Home button on center console display does not work

## DTC Diagnostic Trouble Codes

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## Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
224							2023-9999		-	202220-999952
225							2023-9999		-	202220-999952
227							2023-9999		-	202220-999952
235							2022-9999		0175000-0999999	202122-999952
236							2022-9999		0144000-0999999	202122-999952
238							2022-9999		-	202122-999952
246							2022-9999		-	202122-999952
256							2023-9999		-	202220-999952
536							2021-9999		0000001-0999999	202037-999952
539							2022-9999		-	202139-999952

### SERVICE:

Don't fault trace or replace any parts due to the symptom mentioned under "Description."

This issue is known and improved IHU software has been released as of Week 8 2023--please perform a Total Upgrade.

### Warranty claim info:

Note that the TJ number must be stated in repair order text.

*\*To get warranty claim accepted for a job described in this TJ, please use warranty claim data as mentioned in TJ 31543.*

Failing Part: No part replacement accepted

### VST Operation Number

VST Operation Number	Description
36004-2	Software Control Module Downloading

### VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support needed", use function group 3900.

**To view TJ attachment continue to next page. This TJ has one attachment.**

