

Technical Journal

TITLE:

Slippery Road alert on DIM

REF NO: TJ 36829.1.0	ISSUING DEPARTMENT: Technical Service	CAR MARKET: United States and Canada	
PARTNER: 3 US 7515 Polestar		ISSUE DATE: 2024-01-25	STATUS DATE: 2024-01-30
FUNC GROUP: 3800	FUNC DESC: Instruments	Page 1 of 3	

Attachment

File Name	File Size
Slippery Driving Conditions Alerts.png	0.0374 MB

DESCRIPTION:

If a customer experiences a “Slippery Road Sign” DIM alert, without any relevant reasons such as snow, ice, rain, etc, please follow the advice under “Service”.

Please see attached photo for “Slippery Road Sign” alerts.

DIM = Driver Information Module

CSC Customer Symptom Codes

Code	Description
30	Connected safety/Slippery road alert/Too frequent warnings

DTC Diagnostic Trouble Codes

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
534							2021-2024		-	202007-202348

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SERVICE:

There is an improvement for this concern in software version 2.13.1, which was available in VIDA 2023 week 48 and via OTA week 50.

For software release information and timing, see VIDA - Release Notes.
For critical concerns, perform a software upgrade according to TJ 35361.

Warranty claim info:

To get a warranty claim accepted for a job described in this TJ, use the corresponding VST OP number stated in this TJ.

Note that the TJ number must be stated in the repair order text.

VST Operation Number

VST Operation Number	Description
36004-2	Software control module downloading

LABOR TIME:

0.5

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report Polestar" and sub concern area "Support not needed Polestar", use function group 3800.

To view TJ attachment continue to next page. This TJ has one attachment.

Alarm on slippery driving conditions



If your vehicle detects a deterioration in friction between the tyres and the road surface, this symbol appears in the driver display. The information can then be sent to vehicles approaching your vehicle's position.



If your vehicle receives information about slippery road conditions from another vehicle, this symbol appears in the driver display.