



# TECHNICAL SERVICE BULLETIN

## Speed Limit Sign Indicator Not Displayed In The Head Up Display (HUD) - Built On Or Before 16-Oct-2023

24-2023

24 January  
2024

### Model:

Ford 2023 Escape	Built on or before 16-Oct-2023
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**Issue:** Some 2023 Escape vehicles equipped with a HUD built on or before 16-Oct-2023 may exhibit a condition where the speed limit sign indicator is not displayed in the HUD. This may be due to the software installed in the HUD module. To correct this condition, follow the Service Procedure to reprogram the HUD module.

**Action:** Follow the Service Procedure to correct the condition on vehicles that meet all the following criteria:

- 2023 Escape
- Built on or before 16-Oct-2023
- Equipped with a HUD
- Speed limit sign indicator is not displayed in the HUD

**Warranty Status:** Eligible under provisions of New Vehicle Limited Warranty (NVLW)/Service Part Warranty (SPW)/Special Service Part (SSP)/Extended Service Plan (ESP) coverage. Limits/policies/prior approvals are not altered by a TSB. NVLW/SPW/SSP/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

### Labor Times

Description	Operation No.	Time
2023 Escape With HUD: Download And Run The HUD Module Software Update Application (Do Not Use With Any Other Labor Operations)	242023A	0.5 Hrs.

### Repair/Claim Coding

Causal Part:	19G468
Condition Code:	04

## Service Procedure

1. Connect a battery charger such as Rotunda GRX-3590 or DCA-8000 to the 12-volt battery.

**NOTE:** To prevent the battery saver mode from activating on the vehicle, make sure the negative cable of the charger is installed on a chassis or engine ground, and not the 12-volt battery negative terminal. Do not have the vehicle plugged into high voltage battery charger during programming. This can cause incorrect module programming. Make sure only the 12-volt battery charger is installed.

2. Using the FDRS, download and run the HUD-Head Up Display (HUD) Module Software Update application.

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NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article.

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