

## Field campaign

<b>Topic</b>	Rear doors (left and right) - power close operational check during PDI (SC23/14)
<b>Market area</b>	Australia E04 Bentley rest Asia and Australia (6E04),China 723 Volkswagen (Anhui) Automotive CO (6723),China 796 VW Import Comp. Ltd (Vico), Beijing (6796),Germany E02 Bentley rest Europe (6E02),Japan E03 Bentley Japan (6E03),United Arab Emirates E06 Bentley Middle East and Africa (6E06),United Kingdom E01 Bentley UK (6E01),United States E05 Bentley USA and rest America (6E05)
<b>Brand</b>	Bentley
<b>Transaction No.</b>	2070402/2
<b>Campaign number</b>	EC79
<b>Note</b>	
<b>Type</b>	
<b>US code</b>	

## Vehicle data

### Bentayga extended wheel base

#### Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
ZV1*	2023	E		*	*	*

#### Chassis numbers

Manufacturer	Filler	Type	Filler	MY	Factory	From	To	Prod from	Prod to
SJA	*	*	*	P	*	017138	020730		

## Documents

Document name
<a href="#">master.xml</a>
<a href="#">sc2314vinlist.pdf</a>

## Notes



### Technical background

The operation of the left and right rear door power close operation is required to be checked during PDI

### Remedy

Conduct the instructions within the Work section to completion

### Customer notification

Please ensure the instructions within this procedure are conducted at the nearest opportunity, make a note of the required action on the workshop order before it is signed by the customer

If it is omitted to perform the work required during a workshop visit, the customer should be notified immediately

You should also pass on this information to your new and used car sales departments so that affected vehicles are checked and repaired immediately

### Warranty accounting instructions

Warranty type 790

Damage service number EC79

Damage code 00 66

Criterion ID 01

#### Time to conduct the initial checks within the Work section (Not including the instructions within TPI 2069592/-

Labour operation code 58 51 02 50

Time 10 Time units

#### Time to conduct the rework instructions from TPI 2069592/-

##### Time to conduct steps 3,4 and 5 (x1) door

Labour Operation Code 58 25 15 00

Time 10 TU

##### Time to conduct steps 3,4 and 5 (x2) doors

Labour Operation Code 58 25 16 00

Time 20 TU

### Genuine parts

Not applicable

### Parts supply

Not applicable

### Parts despatch control

Not applicable

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## Repair instructions



### Technical background

The operation of the left and right rear door power close operation is required to be checked during PDI

### Check

If the vehicle is not already listed as repaired in "Repair history" (in Elsa pro), check for the presence of the red paint completion mark as shown within the Identification section

If neither are evident please conduct the instructions within the Work section to completion

## Genuine parts

Not applicable

## Work

- Conduct a 12 volt battery test before proceeding **NOTE:** This must be conducted and claimed as part of the PDI procedure
- Connect a suitable battery charger to the vehicle - Refer to Rep.Gr 27
- Switch on the ignition

### NOTICE

A battery test must have been conducted before proceeding **NOTE:** This must be conducted and claimed as part of the PDI procedure

### Left hand rear door (LHR)

- Open the LHR door
- Sit on the LHR seat *HINT: Ensure a suitable cover is used to protect the seat*

### CAUTION

The operative must ensure the following before conducting

- The RHF - LHF and RHR doors must all be closed
- The tailgate must be closed
- All windows must be closed
- Referring to Figure 1 - Press and hold the left DOOR CLOSE button

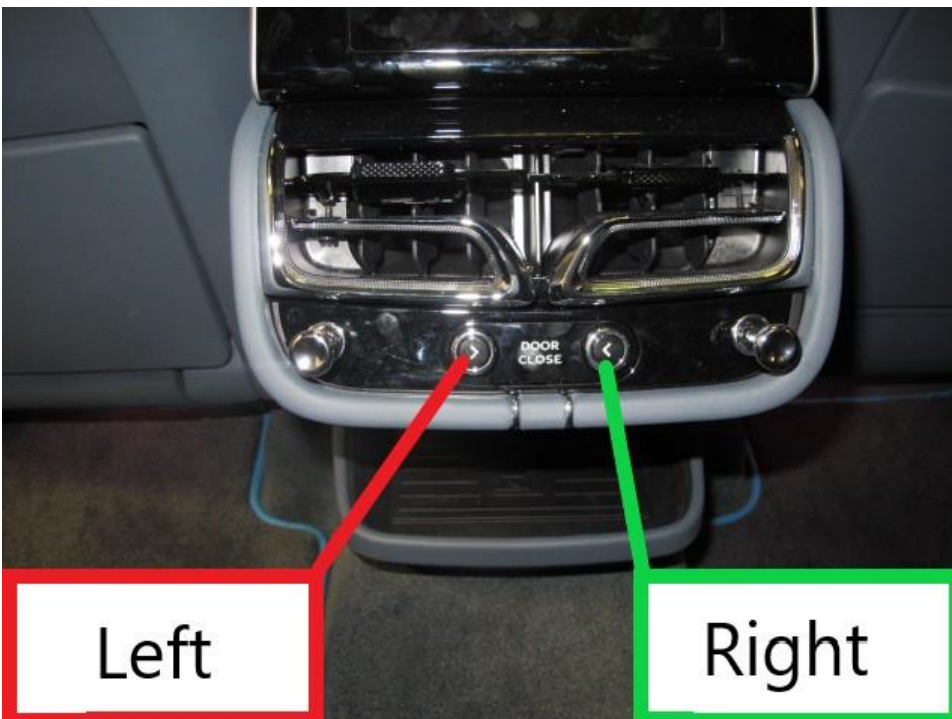


Figure 1

- Check the LHR door fully closes/latches without the requirement to press the button a second time

### CAUTION

During the failure mode the door actually moves to the first latching point only, the power latch does not activate which leaves the door in semi latched/closed state (not fully closed/latched)

- Once fully closed/latched - Fully reopen the LHR door
- Repeat the power close operation (x4) times (x5 in total)

**NOTICE**

In the event the door close/latch operation fails at any point the operative must conduct the instructions within TPI 2069592/-

However

In the event there are no power door close/latch operational issues and the power door could be power closed x5 times without any issues the operative must conduct the remaining instructions to completion

Right hand rear door (RHR)

- Open the RHR door
- Sit on the RHR seat *HINT: Ensure a suitable cover is used to protect the seat*

**CAUTION**

The operative must ensure the following before conducting

- The RHF - LHF and LHR doors must be closed
- The tailgate must be closed
- All windows must be closed
- Referring to Figure 1 - Press and hold the right DOOR CLOSE button

**CAUTION**

During the failure mode the door actually moves to the first latching point only, the power latch does not activate which leaves the door in semi latched/closed state (not fully closed/latched)

- Check the RHR door fully closes/latches without the requirement to press the button a second time
- Once closed/latched - Fully reopen the RHR door
- Repeat the power close operation (x4) times (x5 in total)

**NOTICE**

In the event the door close/latch operation fails at any point the operative must conduct the instructions within TPI 2069592/-

However

In the event there are no power door close/latch operational issues and the power door could be power closed x5 times without any issues the operative must conduct the remaining instructions to completion

Left and right hand rear doors

- Conduct a short road test to confirm that no wind noise is evident **NOTE:** This must be conducted and claimed as part of the PDI procedure
- Apply a red paint completion mark on the underside of the right hand rear door arrestor bracket (Figure 2)

## Identification

Red paint completion mark on the underside of the right hand rear door arrestor bracket (Figure 2)



Figure 2

▲ [Repair instructions](#) ▲ [Notes](#)

## INTERNAL

SJAHT2ZV4PC017138	SJAHY14V3PC018235	SJAHT2ZV8PC018681	SJAHY14V8PC019090	SJAHY14V5PC019449
SJAHT2ZV2PC017347	SJAHY14V6PC018245	SJAHY14V5PC018687	SJAH514V0PC019092	SJAHY14V7PC019453
SJAHT2ZV1PC017422	SJAHY14VXPC018250	SJAHY14V4PC018695	SJAHY14V8PC019106	SJAHT2ZV8PC019457
SJAHT2ZV4PC017611	SJAHY14V5PC018270	SJAH514VXPC018709	SJAHY14VXPC019107	SJAHL1ZV6PC019466
SJAHY14V6PC017631	SJAHY14V4PC018275	SJAHY14VXPC018717	SJAHY14V3PC019109	SJAHY14V6PC019489
SJAHY14V1PC017648	SJAHY14V1PC018301	SJAHT2ZV6PC018730	SJAHY14V4PC019118	SJAHY14V4PC019491
SJAH514V2PC017652	SJAHY14V7PC018304	SJAHY14V6PC018732	SJAHY14V7PC019128	SJAHT2ZV9PC019497
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SJAHY14V3PC017750	SJAHT2ZV8PC018339	SJAHY14V4PC018759	SJAHY14V2PC019148	SJAHY14V1PC019514
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SJAHY14VXPC017793	SJAHT2ZV6PC018372	SJAHY14V6PC018813	SJAH514V0PC019173	SJAH514V7PC019543
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SJAHT2ZV6PC018209	SJAHT2ZV9PC018656	SJAHY14V5PC019077	SJAHY14V9PC019406	SJAHT2ZV0PC019808
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SJAHY14V6PC018231	SJAHY14V2PC018677	SJAHY14V6PC019086	SJAHY14V6PC019444	SJAHY14V6PC019816

## INTERNAL

SJAHY14V2PC019831	SJAH514V7PC019963	SJAHY14V0PC020220	SJAHT2ZV1PC020384	SJAHT2ZVXPC020528
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SJAH514V6PC019906	SJAH514V6PC020084	SJAHT2ZV0PC020294	SJAHT2ZV5PC020467	SJAH514V8PC020636
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SJAHY14V3PC019921	SJAHT2ZVXPC020111	SJAHL14V7PC020326	SJAHT2ZV8PC020480	SJAHT2ZV4PC020699
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