



TECHNICAL SERVICE BULLETIN

Classification: AN21-022C	Reference: NTB22-033C	Date: January 29, 2024
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CLOCK INACCURATE AND/OR FREEZES

This bulletin has been amended. See **AMENDMENT HISTORY** below.
Please discard previous versions of this bulletin.

APPLIED VEHICLES: 2020 Kicks (P15) – SR and SV
 2020-2021 NV200 (M20)
 2020-2021 Versa (N18) – SR and SV

SERVICE INFORMATION

When diagnosing an infotainment issue, always confirm that the latest software is installed in the AV Control Unit before starting the diagnosis.

HINT: Refer to the **Infotainment Software Update Utility**, located in ASIST under SPECIALTY TOOLS → Infotainment Software Updates, for the latest infotainment update-software, infotainment update procedures, and claims information.

The latest software update in the **Infotainment Software Update Utility** is for stability improvements and “bug” fixes related, but not limited, to:

- Clock inaccurate
- Clock freezes

AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
April 27, 2022	NTB22-033	Original bulletin published
August 24, 2022	NTB22-033A	Page 2 and CLAIMS INFORMATION revised
April 3, 2023	NTB22-033B	Changes made throughout
January 29, 2024	NTB22-033C	Revised to reference the Infotainment Software Update Utility in ASIST instead of NTB23-018

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.