



# Preliminary Information

## PIT6117 Heated Seat Enabling During Remote Start Option Missing From Personalization Menu

Proactive

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Buick	Encore GX	2024	All	All	All	All
Buick	Envista	2024	All	All	All	All
Chevrolet	Trailblazer	2024	All	All	All	All
Chevrolet	Trax	2024	All	All	All	All

Involved Region or Country	North America
Additional Options (RPO)	IVA
Condition	Customer may state that the heated seat function does not work when using remote start. Technicians may find that the option to enable the heated seats is missing from the personalization menu.
Cause	Radio software

Correction:

No repair attempts should be made to the radio for this condition.

Engineering is aware of the issue and is working on updated software for the Radio.

Once the new software is available this PI will be updated when it becomes available.

Version History

Version	1
Modified	01/29/2024 - Created on.



GENERAL MOTORS