

A PDF of this newsletter and previous ones can be found by logging in to ServiceNet and clicking on the [Elsa Newsletter](#) section in the Technician References menu.

# Audi Elsa Newsletter

Edition 81: April 14, 2014

## Content

- [Technical Bulletins](#)
- [Pending Service Solutions](#)
- [Campaigns](#)
- [Updates](#)
- [Suggestions](#)



## Technical Bulletins

19 Cooling fans run for up to 10 minutes after engine is turned off (V6 TDI) (2036852/1)		
Model(s)	Year	Vehicle Specific Equipment
A6, A7, Q5	2014	V6 TDI
A8 L	2013	V6 TDI
Q7	2009–2014	V6 TDI
<b>Condition:</b> Cooling fans stay on after engine is turned off. <b>Production Solution:</b> None.		

<b>70 Noises from the upper-center dashboard area (2029280/3)</b>		
Model(s)	Year	Vehicle Specific Equipment
A6, A7	2012	Not Applicable
<p><b>Condition:</b> The customer may report hearing noises from the upper dashboard area when driving on poor roads, making phone calls, or playing music.</p> <p><b>Production Solution:</b> Improved center defroster vent (mounting point for the speaker) and center speaker trim.</p>		

<b>69 Replaced airbag control unit cannot be coded (2023323/12)</b>		
Model(s)	Year	Vehicle Specific Equipment
A4, S4, Allroad, Q5, SQ5	2009–2015	Not Applicable
A5, S5/RS 5	2008–2015	Not Applicable
A5/S5/RS 5 Cabriolet	2010–2015	Not Applicable
TT/TTS/TT RS, R8	2007–2015	Not Applicable
A3	2009–2014	Not Applicable
A6 (C6)	2009–2011	Not Applicable
A8, S8	2011–2015	Not Applicable
A6/S6 (C7), A7/S7/RS 7	2011–2012	Not Applicable
<p><b>Condition:</b> After the airbag control module (J234) has been replaced, the control unit cannot be coded via SVM spec/actual.</p> <p><b>Production Solution:</b> Not applicable.</p>		

<b>97 No start (DTC P068A00) (2036764/2)</b>		
Model(s)	Year	Vehicle Specific Equipment
A4, A5, Q5, Q7, TT	2009–2014	Not Applicable
A5 Cabriolet	2010–2014	Not Applicable
A6, A7	2012–2014	Not Applicable
A8	2011–2014	Not Applicable
<p><b>Condition:</b></p> <ul style="list-style-type: none"> <li>• MIL on.</li> <li>• Vehicle will not start.</li> <li>• DTC P068A00 is stored in the engine control module (ECM). 1623</li> </ul>		

(address word 01).

- Numerous unrelated DTCs are stored in the system.

**Production Solution:** Change of relay construction at Tyco Electronics.  
Installation of Hella relay in production.

**94 Headlight flickers, flickering, or warning on in cluster (all xenon headlights) (2029194/5)**

Model(s)	Year	Vehicle Specific Equipment
Q7	2010–2015	Premium Plus and Prestige

**Condition:**

- Condition A:
  - The customer complains of headlight flickering at highway speeds.
  - There is no headlight warning in the cluster, and no DTCs are present in the system.
- Condition B:
  - The customer complains that the high beams do not function on one side or that one of the low beams flickers intermittently. Additionally, in vehicles with the Prestige trim level, an “Adaptive Headlight Defective” warning may be present in the cluster.

**Production Solution:** Not applicable.

**17 Range display (distance to empty) in on-board computer (2036764/2)**

Model(s)	Year	Vehicle Specific Equipment
All Audi	2005–2015	Trip Computer

**Condition:** The customer complains of one or more of the following issues:

- When the vehicle is completely refueled, the vehicle range (“distance to empty”) that is displayed is different than the vehicle range that was displayed the last time the vehicle was completely refueled.
- The displayed vehicle range drops inconsistently.

- After the vehicle is refueled, the displayed vehicle range does not change for a long period of time.
- When the vehicle is driven on hilly roads for a long period of time, the displayed vehicle range suddenly changes by a significant amount.
- There are no DTCs related to fuel senders stored in the instrument cluster control module, J285 (address word 17).

This condition does not involve or affect the accuracy of the fuel level indicator, but only the estimated distance to empty display on the on-board computer.

**Production Solution:** Not applicable.

**46 Vehicle does not start, battery flat DTC stored (DTC U101100) (2036688/1)**

Model(s)	Year	Vehicle Specific Equipment
A6, A7	2011-2014	Not Applicable
A8	2010-2014	Not Applicable

**Condition:**

- Customer may report that the vehicle does not start due to a discharged battery.
- DTC U101100 (supply voltage too low) is stored in the gateway, J533 (address word 19), and/or the electronic parking brake (EPB) control module, J540 (address word 53).
- According to the test plan “19-Read Data Bus Keep-Awake Manager”, the EPB control module kept the data bus active for prolonged periods of time.

**Production Solution:** New EPB software prevents discharge of the battery due to a faulty or jammed EPB switch:

- A8 (D4), A6 (C7), A7 (C7) Vehicles produced from week 22/2013: New software (SW0014) for EPB control unit with part number 4H0 907 801 G

64 Rear door sunshade stuck or inoperative (2036956/1)		
Model(s)	Year	Vehicle Specific Equipment
A8	2013-2014	Not Applicable
<p><b>Condition:</b> Left and/or right rear door sunshade may be stuck or inoperative.</p> <p><b>Production Solution:</b> New software in the door comfort system control modules, J388 and J389 (address words 62 and 72) addresses the condition.</p>		

## Pending Service Solutions

No new pending service solutions this week.

## Campaigns

No new campaigns this week.

## Updates

No new updates this week.

## Suggestions

Please send comments or suggestions to: [aoa.workshopinformation@audi.com](mailto:aoa.workshopinformation@audi.com)

[Back to top](#)

© 2014 Audi of America, Inc. All rights reserved. Information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Audi of America, Inc., its affiliated companies and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites, without the prior expressed written permission of the publisher.