



Technical Service Bulletin

69 Airbag warning light on, DTC B103613, B101713, B101813, B101904

69 24 06 2072911/1 February 7, 2024.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A6, A6 allroad, S6, A7, S7, A8, S8, Q5, Q5 e quattro, SQ5, Q7, SQ7, Q8, SQ8, and RS Q8	2020 – 2024	All	Not Applicable
RS 6, RS 7, Q5 Sportback, and SQ5 Sportback	2021 – 2024		
e-tron quattro, and e-tron Sportback quattro	2021 – 2023		
A7 e quattro	2021 – 2022		
A8 e quattro	2021		
e-tron S, and e-tron S Sportback	2022 – 2023		
Q8 e-tron, Q8 Sportback e-tron, SQ8 e-tron, and SQ8 Sportback e-tron	2024		

Condition

Customer states:

- The airbag warning light is on.

Workshop findings:

The following DTC or DTCs may be stored in the airbag control module, -J234-, (address word 0015):

- DTC B101713:** Driver side airbag crash sensor Interruption
- DTC B101813:** Driver side: rear side airbag crash sensor Interruption
- DTC B103613:** Passenger side airbag crash sensor, open circuit
- DTC B101904:** Passenger side: rear airbag crash sensor, open circuit



Technical Service Bulletin

Technical Background

Component analyses show that the components are in working order. You should look for the cause of the complaint in the vehicle system before replacing the crash sensor.

Production Solution

Not applicable.

Service

1. Thoroughly check the door wiring harness, the door coupling point and the electrical connectors of the individual components relevant to the respective DTC or DTCs that are stored in the airbag control module, - J234-, (address word 0015).
2. Pay particular attention to any kinks and the connectors in the wiring harness. Thoroughly check that the pins are in the correct position and that they are properly engaged in the area of the door coupling point and the connector for the crash sensor.
3. Try to reproduce the complaint by moving the door, the wiring harness, the connectors and the pins.

If the complaint can then be traced to the crash sensor, we recommend replacing the crash sensor.

Warranty

Claim Type:	<ul style="list-style-type: none">• 110 Up to 48 Months/50,000 Miles.• G10 for CPO Covered Vehicles – Verify Owner.• If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	6965		
Damage Code:	0040		
Labor Operations:	Front door trim panel remove+reinstall	7059 19XX	See SRT with associated operations
	2 Front door trim panel remove+reinstall	7059 20XX	See SRT with associated operations
	Door wiring harness inspection	9732 0199	A-time (Max 80 TU)



Technical Service Bulletin

	Lateral acceleration sensor remove+reinstall	6965 19XX	See SRT with associated operations
	2 Lateral acceleration sensor remove+reinstall	6965 20XX	See SRT with associated operations
Diagnostic Time:	GFF	0150 0060	Time stated on the diagnostic protocol (Max 80 TU)
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
Claim Comment:	As per TSB 2072911/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

Tool Number	Tool Description
VAS 6160/VAS 6150	VAS tester with the current version of ODIS (Windows 10)

Additional Information

All part and service references provided in this TSB (**2072911**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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