

Technical Service Bulletin



00 Car wash brush bristles trapped in headlight to fender seam

00 12 40 2031473/1 October 31, 2012.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A6	2012 - 2015	All	Not applicable
A7	2012 - 2015	All	

Condition

Bristles from car wash are discovered between headlight and front fender (Figure 1).



Figure 1. Car wash bristle stuck in body gap.

Technical Background

The vehicle design in the area around the headlights has a gap that, when the vehicle is washed in car washes having a particular bristle angle and type, can trap these bristles in this area, tear away from the mechanism and lodge in the gap between the headlight and fender.

Production Solution

Not applicable.

Service

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Remove the bristle fragments from the headlight. Please explain the cause to the customer and suggest that they change the car wash used.

Warranty

This damage is due to outside influence and is not covered by any Audi warranty.

Additional Information

All parts and service references provided in this TSB are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.