



Technical Service Bulletin

48 Steering column adjustment does not work

48 24 60 2073033/1 February 19, 2024.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A5, and S5	2008 – 2015	All	Not Applicable
Q5	2009 – 2016		
A4	2009 – 2013		
A4 Avant	2009 - 2012		
A5 Cabriolet, and S5 Cabriolet	2010 – 2015		
S4	2010 – 2013		
SQ5	2013 – 2016		
RS 5, and RS 5 Cabriolet	2013 – 2015		
A4 allroad	2013		
Q5 Hybrid	2014 - 2016		

Condition

Customer states:

The steering column adjustment does not work, the steering column cannot be adjusted despite releasing the lever for adjusting the steering column position. The vehicle steering is not affected.

Technical Background

The wedge disk can become stuck due to external influences, thereby blocking steering column adjustment.

Production Solution

Ongoing optimization process at the supplier.

Service

Proceed as follows:



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Remove the dashboard cover/knee airbag and the steering wheel column trim on the driver side according to the Workshop Manual.

Release the lever of the steering column adjustment and loosen the wedge disk (Figure 1) with a screwdriver.

If this is not possible, replace the steering column.



NOTICE

Please note that applying force to the steering wheel (pulling yourself up with your body weight) causes the steering column to become tense and thus the adjustment may not work.



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Figure 1: Steering column/wedge disk.

Warranty

Claim Type:	<ul style="list-style-type: none"> If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only. 		
Service Number:	4818		
Damage Code:	0010		
Labor Operations:	Remove and install storage compartment under dash panel	6818 1900	See SRT with associated operations
	Remove and install steering column trim	7011 1900	See SRT with associated operations
	Remove and install knee airbag	69 67 19 xx	See SRT with associated operations
	Service steering column	4818 4199	10 TU
	Remove and install steering column (if necessary)	4818 1900	See SRT with associated operations
Diagnostic Time:	GFF	0150 0000	Time stated on the diagnostic protocol (Max 30 TU)
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
Claim Comment:	As per TSB 2073033/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

Always check with your Parts Department and/or ETKA for the latest information and parts bulletins.		
Part Number	Part Description	Quantity



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See ETKA	Fasteners, Bolts, Nuts, and Screws as needed per the Repair Manual	See ETKA/ELSA
See ETKA	Steering column (if necessary)	01

Additional Information

All parts and service references provided in this TSB (**2073033**) are subject to change and/or removal.

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