

Technical Service Bulletin

91 Remote park assist plus (RPA) not working - myAudi app message "Connection to vehicle required"
91 24 69 2071986/3 February 15, 2024. Supersedes Technical Service Bulletin Group 91 number 23-50 dated November 21, 2023 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
e-tron GT, and RS e-tron GT	2022 – 2024	All	Remote Park Assist plus
e-tron quattro, and e-tron Sportback quattro	2023		
A6, A6 allroad, S6, RS 6 Avant, A7, S7, RS 7, A8, S8, Q7, SQ7, Q8, SQ8, and RS Q8	2023 – 2024		
Q8 e-tron, Q8 Sportback e-tron	2024		

Condition

REVISION HISTORY		
Revision	Date	Purpose
3	-	Revised Warranty (Added labor op)
2	11/21/2023	Revised <i>Warranty</i> (Changed Service Number)
1	11/06/2023	Initial publication

Customer states:

Remote-controlled parking (remote park assist plus, or “RPA”) is not working. The following message appears in the myAudi app when activating remote park assist plus:

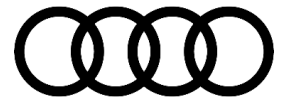
“Connection to vehicle required - please make sure you are near your vehicle to start the function”.

However, the customer is already near the vehicle.

Workshop findings:

- No relevant DTCs are stored.





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The event memory entry “B187A00: Cancel parallel parking assist (symptom number 98341)” has no influence regarding this complaint.

Technical Background

A Software related issue in roof antenna control unit -JX3- may cause the remote park assist plus not to function.

Production Solution

Not applicable.

Service

Please perform a terminal 30 reset of the vehicle by disconnecting the 12 Volt battery -A-.

The procedure is described in the instructions in ElsaPro.

Please keep the 12V battery disconnected for approximately 20 minutes.

Warranty

Claim Type:	<ul style="list-style-type: none"> • 110 Up to 48 Months/50,000 Miles. • G10 for CPO Covered Vehicles – Verify Owner. • If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only. 		
Service Number:	9113		
Damage Code:	0040		
Labor Operations:	GFF	0150 0010	See SRT with associated operations
	Loosen and secure battery ground strap	9785 0999	10 TU
Diagnostic Time:	GFF	0150 0060	Time stated on the diagnostic protocol (Max 50 TU)
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU



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Claim Comment:	As per TSB 2071986/3
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All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2071986**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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