



# Technical Service Bulletin

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## 91 OCU: Cross swapping an emergency call module with another vehicle for diagnosis purposes

91 24 72 2073129/1 February 20, 2024.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q4 e-tron, and Q4 Sportback e-tron	2022 – 2024	All	Not Applicable

## Condition

### Customer states:

- The customer has a complaint regarding the emergency call module (OCU).

### Workshop findings:

- The workshop considers cross swapping the OCU with a working unit from another vehicle to help diagnose the customer's concern.

## Technical Background

Not applicable.

## Production Solution

Not applicable.

## Service

- Cross swapping the OCU in between vehicles is currently **not allowed**.
- Due to the way the embedded SIM is connected to the Audi Backend systems, it is not possible to install an OCU in another vehicle once it has been installed.
- Installing a previously installed OCU in another vehicle will cause the data in the Audi Backend system to become corrupted and may render the connect features of the vehicle inoperative.

## Warranty

This TSB is informational only and not applicable to any Audi Warranty.



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## Additional Information

All part and service references provided in this TSB (**2073129**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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