



VOLKSWAGEN DEALER COMMUNICATION

Campaign Expiration Dates Extended for Service Actions 60E2 & 60E5 / Front Sunroof Drain Cleaning & Modification

This notice is for: All Dealer Personnel

Date: February 27, 2024

Campaign expiration dates have been updated:

This is to inform you that the expiration date has been extended to March 28, 2024, for the following service actions:

- Service Action 60E2 / Front Sunroof Drain Cleaning & Modification
- Service Action 60E5 / Front Sunroof Drain Cleaning & Modification

Please keep the new expiration dates in mind when scheduling owner appointments for these service actions.

All work under these service actions must be completed on or before March 28, 2024, in order to be eligible for payment.

Claims must be submitted in SAGA by April 27, 2024. After this date, claims will no longer be accepted in the system and no further payments will be made.

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.