



Technical Service Bulletin

57 Engine Start system warning or Power unit start system warning, B200047

57 24 33 2071735/3 February 23, 2024. Supersedes Technical Service Bulletin Group 57 number 23-20 dated October 25, 2023 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
e-tron quattro, e-tron Sportback quattro, and e-tron S	2023	All	Not Applicable
A4, A4 allroad, S4, A5, A5 Cabriolet, A5 Sportback, S5, S5 Cabriolet, S5 Sportback, RS 5, RS 5 Sportback, A7, S7, RS 7, e-tron GT, and RS e-tron GT	2023 – 2024		
Q8 e-tron, Q8 Sportback e-tron, SQ8 e-tron, and SQ8 Sportback e-tron	2024		

Condition

REVISION HISTORY		
Revision	Date	Purpose
3	-	Revised header (Add Model Year, Models)
2	10/25/2023	Revised header (Add Model Year, Models)
1	10/12/2023	Initial publication

Customer States:

The message “**Engine start system: fault**” or “**Power unit start system: fault**” appears in the instrument cluster. There are no functional issues.

Workshop findings:

The following DTC and symptom code combinations is stored in the Comfort Control Module, -J393- (address word 0046):

- **DTC B200047:** Control Module Faulty, active/static – Symptom 65552.



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Technical Background

There is a software issue in the Comfort Control Module -J393-.

Production Solution

Not applicable.

Service

SVM Update Instructions

1. Follow all instructions in TSB 2011732: 00 Software Version Management (SVM), operating instructions.
2. Update the Comfort Control Module -J393- (address word 0046) using the SVM action code as listed in the table below, if necessary:

Model	Diagnostic Address	Old Software Part Number	Old Software Version	New Software Part Number (or higher)	New Software Version (or higher)	SVM Code Input
A4, A5, Q7, Q8, and Q8 e-tron	0046	8W1.907.064.*	0627	8W1.907.064.*	0628	46A034

NOTICE

The key must be on the emergency reader coil during the update.

Warranty

Claim Type:	<ul style="list-style-type: none"> • 110 up to 48 Months/50,000 Miles. • G10 for CPO Covered Vehicles – Verify Owner. • If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.
Service Number:	5789
Damage Code:	0039



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Labor Operations:	Software Update (Includes checking for DTCs)	0151 0000	Time stated on the diagnostic protocol (Max 100 TU)
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
Claim Comment:	As per TSB 2071735/2		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

The following Technical Service Bulletin(s) will be necessary to complete this procedure:

- TSB 2011732: *00 Software Version Management (SVM), operating instructions.*

All part and service references provided in this TSB (**2071735**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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