



Technical Service Bulletin

91 MIB3: radio plays when vehicle is parked (Q4)

91 24 81 2073214/1 February 29, 2024.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q4 e-tron, and Q4 e-tron quattro	2022 – 2024	All	MIB3

Condition

Customer states:

- The radio plays while the vehicle is parked.
- This can happen with the MMI screen being on, or off.

Workshop findings:

- No relevant DTCs are stored.
- The complaint occurs very sporadically and may be difficult to reproduce.

Technical Background

A software issue may cause the radio to continue playing when the vehicle is parked. It will shut off after 5 to 15 minutes, and therefore does not impact the vehicle's 12V battery's SoC excessively.

Production Solution

Not applicable.

Service

This behavior can occur sporadically when leaving the vehicle.

The radio starts playing after about 1 minute.

Currently, no repair is available.

1. Do not perform any repairs. Any repairs for this concern may be denied.
2. Instruct the customer that this condition is normal.

Workaround

- If the radio plays while the doors are closed (vehicle already locked), opening the driver door again briefly can deactivate the audio output.



Technical Service Bulletin



The system can only be deactivated again by opening the driver door. Opening other doors or the luggage compartment does not deactivate the audio output.

The system will turn off after about 5 - 15 minutes on its own.

Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2073214**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

©2024 Audi of America, Inc. All rights reserved. The information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Audi of America, Inc., its affiliated companies, and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites without the prior expressed written permission of the publisher.