



## Volvo Car USA LLC

## Technical Journal

Technical Journal Title <b>Slippery Road alert on DIM</b>		Ref. No. <b>TJ 36825.1.0</b>	
Issuer (Dept.) <b>Technical Service</b>		Issue Date <b>1/25/24</b>	Status Date <b>1/30/24</b>
Car Market <b>United States and Canada</b>	Partner <b>3 US 7510 Volvo Car USA</b>	Function Group <b>3800</b>	
Function Description <b>Instruments</b>		Page <b>Page 1 of 3</b>	

### Attachment

File Name	File Size
Slippery Driving Conditions Alerts.png	0.0374 MB

### DESCRIPTION:

If a customer experiences a “Slippery Road Sign” DIM alert, without any relevant reasons such as snow, ice, rain, etc, please follow the advice under “Service”.

See attached photo for “Slipper Road Sign” Alerts.

DIM = Driver Information Module

### CSC Customer Symptom Codes

Code	Description
30	Connected safety/Slippery road alert/Too frequent warnings

### DTC Diagnostic Trouble Codes

### Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
224							2023-2024		-	202222-202348
225							2023-2024		-	202222-202348
227							2023-2024		-	202222-202348
236							2022-2024		-	202122-202348
238							2022-2024		-	202122-202348
246							2022-2024		-	202122-202348
256							2023-2024		-	202222-202348
536							2021-2024		-	202037-202348
539							2022-2024		-	202140-202348

**SERVICE:**

**There is an improvement for this concern in software version 2.13.1, which was available in VIDA 2023 week 48 and via OTA week 50.**

For software release information and timing, see VIDA - Release Notes.  
For critical concerns, perform a software upgrade according to TJ 31543.

Note!

Most cars with iCUP/Google built-in are OTA capable.  
Individual cars in which the manufacturer has identified as not possible to receive OTA will have a pop-up message in VIDA, with a reference to follow TJ 36139.

**Warranty claim info:**

To get a warranty claim accepted for a job described in this TJ, use the corresponding VST OP number stated in this TJ.

Note that the TJ number must be stated in the repair order text.

**VST** Operation Number

VST Operation Number	Description
36004-2	Software control module downloading

**VEHICLE REPORT:**

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support not needed", use function group 3800.

**To view TJ attachment continue to next page. This TJ has one attachment.**

### Alarm on slippery driving conditions



If your vehicle detects a deterioration in friction between the tyres and the road surface, this symbol appears in the driver display. The information can then be sent to vehicles approaching your vehicle's position.



If your vehicle receives information about slippery road conditions from another vehicle, this symbol appears in the driver display.