

95B-III Porsche Connect Manual Login Requires User Input

Vehicles Affected

Models	Model Year	Model Type	VIN Range	Vehicle-Specific Equipment
Macan	As of 2023	95B	N/A	N/A

Revision History

Revision	Release Date	Changes
0	February 9, 2024	Original document

Condition

Some customers are confused about manually logging in to Porsche Connect using their Porsche ID in MY23-24 Macan.

Technical Background

Some customers expect the “Manual login without pairing code” option to login without customer intervention. However, this is a ‘manual’ method of logging in. The customer will not have to enter a pairing code but must still select the desired Porsche ID by pressing it on the PCM screen. If customers wish to login without pressing anything, they must choose the “Automatic login via phone” option. (Please see figure 1.)

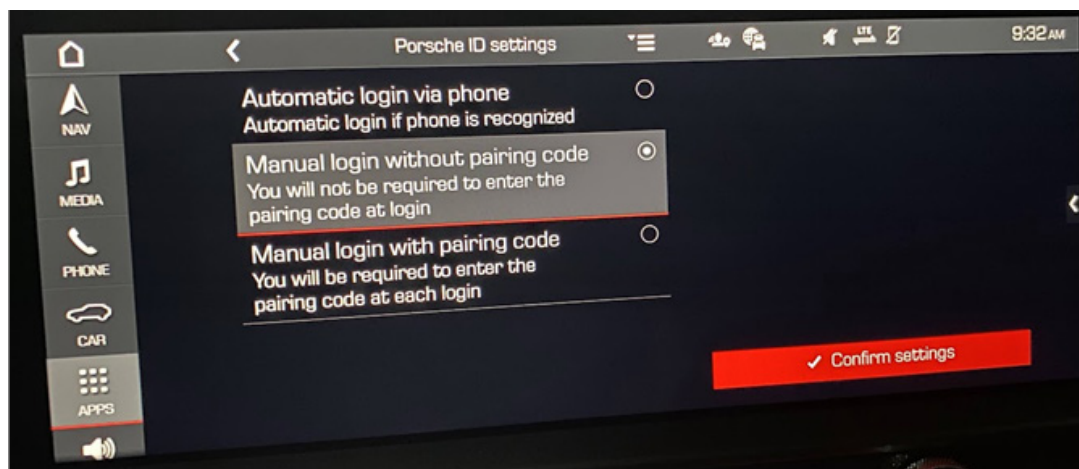


Figure 1

Service Information

There is no technical defect here, so no repair is necessary. Kindly explain this login strategy to the customer as necessary.

Search Items

Porsche ID, Connect

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