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| TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers | FROM: Gregory Gunther, Senior Manager, Vehicle Compliance and Analysis, Engineering Services |
| RE: Service Campaign Launch Notification Engine Control Unit Software Update MY22-23 SL (232 platform) | DATE: March 1, 2024 |

IMPORTANT SERVICE CAMPAIGN LAUNCH

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES (1-800-367-6372).

Sincerely,

Gregory Gunther

Senior Manager, Vehicle Compliance & Analysis



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| Service Campaign Launch Notification | | March 1, 2024 |
| Campaign No. : | Campaign Desc. : | Update Engine Control Unit Software |
| 2024020012 | 24P0797205 | |
| <p>This is to notify you of the Service Campaign Launch to update the Engine Control Unit Software in 5,234 Model Year (“MY”) 2022-2023 SL (232 platform). The vehicles will be visible and flagged in VMI as “OPEN” on March 1, 2024.</p> | | |
| Background | | |
| Issue | <p>Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz vehicles, has determined that on certain MY 2022-2023 SL (232 platform) vehicles, the Engine Control Unit software might not correspond to the current production specifications. As a consequence, the engine fan may run for an excessive amount of time after the vehicle is shut off.</p> | |
| What We’re Doing | <p>MBUSA will conduct a service campaign. An authorized Mercedes-Benz dealer will update the Engine Control Unit software.</p> | |
| Parts | <p>The remedy is available and can be performed as necessary.</p> | |
| Vehicles Affected | | |
| Vehicle Model Year(s) | 2022-2023 | |
| Vehicle Model | SL | |
| Vehicle Populations | | |
| Total Campaign Population | 5,234 | |
| Next Steps/Notes | | |
| Customer Notification Timeline | <p>Customer letters will not be mailed for this campaign.</p> | |
| AOMS/SOMS | <p>AOMs – This campaign may generate questions from your dealers.</p> | |
| <p>While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.</p> | | |



Service Campaign Bulletin



Mercedes-Benz

Campaign No. 2024020012, February 2024

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model SL (232 platform)**
Model Year 2022 – 2023

Update Engine Control Unit Software

Mercedes-Benz AG, the manufacturer of Mercedes-Benz vehicles, has determined that on certain MY 2022-2023 SL (232 platform) vehicles, the Engine Control Unit software might not correspond to the current production specifications. An authorized Mercedes-Benz dealer will update the Engine Control Unit software.

Prior to performing this Campaign:

- **VMI must be checked before performing campaigns to verify that the campaign is required on a specific vehicle. Always check for other open campaigns, and perform accordingly.**
- Please review the entire Campaign bulletin and follow the repair procedure exactly as described.

Approximately 5,234 vehicles are affected.

Order No. P-SC- 2024020012

Service Campaign Bulletin

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Service Campaign Bulletin

Update N3/10 Motor Electronics (ME-SFI) control unit software

- i** Always use the **latest** XENTRY Diagnosis software release with all available add-ons.
- Follow the operation steps exactly as described in XENTRY Diagnosis.
 - Use a charger to ensure sufficient power supply to the vehicle's **on-board electrical system battery** (greater than 12.5 V).
 - If XENTRY Diagnosis is already connected to the vehicle, start with **Work Procedure Step 2**.
- i** If two or more software updates or SCN codings are performed during a single workshop visit, operation items **02-4762** and **02-5058** may be invoiced **only on one of the workshop orders**.

Work Procedure

1. Connect XENTRY Diagnosis.
2. Update **N3/10 Motor Electronics (ME) control unit** software.

i To do this, select menu item "Quick test view → **N3/10 - Motor Electronics 'MRG1AMGV8' for combustion engine 'M177' (ME)** → Adaptations → Control unit update → Update of control unit software".

i Then follow the user guidance in XENTRY Diagnosis.

NOTE: Updated **N3/10 Motor Electronics (ME)** will include the following software numbers or newer:

- 177 902 31 19
- 177 903 30 09
- 177 903 31 09
- 177 903 32 09

3. Disconnect XENTRY Diagnosis.

i Note: *The following allowable labor operation should be used when submitting a warranty claim for this repair:*

Warranty Information

| Damage Code | Operation Number | Description | Labor Time (hrs.) |
|-------------|------------------|--|-------------------|
| 07 972 05 | 02-9334 | Perform N3/10 Motor Electronics (ME-SFI) control unit software update (with XENTRY Diagnosis connected) | 0.1 |
| | 02-4762* | Connect/disconnect diagnostic system (XENTRY Diagnosis) | 0.1 |
| | 02-5058* | Connect/disconnect starter battery charger (with XENTRY Diagnosis connected) | 0.1 |

* Invoice operation items only on one of the workshop orders, if two or more software updates or SCN codings are performed during a single workshop visit.

i Note: *Always check Xentry Operation Time (XOT) for the current OP-Code times. Labor times are subject to change and updates may not be reflected in this document.*