

9YA/9YB – Vehicle Turns On After Exiting

Vehicles Affected

Models	Model Year	Model Type	VIN Range	Vehicle-Specific Equipment
Cayenne	2024	9YA, 9YB	N/A	N/A

Revision History

Revision	Release Date	Changes
0	February 12, 2024	Original document

Condition

Customer complains of vehicle turning back on seconds after exiting.

Technical Background

Due to order of operation while leaving the vehicle, it will turn back on seconds after driver has left the vehicle.

Service Information

The concern can be reproduced by two different methods.

1. Driver opens driver door before keying off vehicle.
2. The second key is still in the vehicle when driver leaves.

It is recommended to advise the customer of keeping all keys on their person and turning off the vehicle before exiting.

NO components are to be replaced for this concern as this is normal operation.

Search Items

9YA, 9YB, E3, Cayenne, Reanimates, After, Leaving, Exiting

Important Notice: Technical Bulletins issued by Porsche Cars North America, Inc. are intended only for use by professional automotive technicians who have attended Porsche service training courses. They are written to inform those technicians of conditions that may occur on some Porsche vehicles, or to provide information that could assist in the proper servicing of a vehicle. Porsche special tools may be necessary in order to perform certain operations identified in these bulletins. Use of tools and procedures other than those Porsche recommends in these bulletins may be detrimental to the safe operation of your vehicle, and may endanger the people working on it. Properly trained Porsche technicians have the equipment, tools, safety instructions, and know-how to do the job properly and safely. Part numbers listed in these bulletins are for reference only. The work procedures updated electronically in the Porsche PIWIS diagnostic and testing device take precedence and, in the event of a discrepancy, the work procedures in the PIWIS Tester are the ones that must be followed.