



TECHNICAL SERVICE BULLETIN

Classification: RA23-002	Reference: NTB24-011	Date: February 2, 2024
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ROAD DEBRIS PRESENT ON REAR SHOCK MOUNTS

APPLIED VEHICLES: 2021-2023 Rogue (T33)
APPLIED DATES: Built on or before October 18, 2023

IF YOU CONFIRM

The customer states that they hear a clicking, rattle, or squeak noise from the rear of the vehicle when driving over bumps,

AND

You confirm there is not a debris cap present on the rear shock absorber mounting bracket and road debris is present on the shock absorber mounting bracket.

ACTION

Replace both rear shock absorber mounting brackets and install debris caps.

IMPORTANT: The purpose of **ACTION** (above) is to give you a quick idea of the work you will be performing. You **MUST** closely follow the entire **SERVICE PROCEDURE** as it contains information that is essential to successfully completing this repair.

Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, **DO NOT** assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

SERVICE PROCEDURE

1. Replace both rear shock absorber mounting brackets.
 - Refer to the ESM: **SUSPENSION > REAR SUSPENSION > REMOVAL AND INSTALLATION > REAR SHOCK ABSORBER > Disassembly and Assembly**
2. Install the debris caps from **PARTS INFORMATION**.

PARTS INFORMATION

DESCRIPTION	PART NUMBER	QUANTITY
INSULATOR ASSY – MOUNTING, SHOCK ABSORBER	55320-5MP1A	2
NUT	01223-A2011	2
CAP – REAR SHOCK ABSORBER (Debris Cap)	56204-5MP0B	2

CLAIMS INFORMATION

Submit a Primary Part (PP) type line claim using the following claims coding:

DESCRIPTION	PFP	OP CODE	SYM	DIA	FRT
RPL Both Shock Absorber Insulator Mounts	(1)	NH35AA	ZL	32	(2)

- (1) Reference the electronic parts catalog and use the Shock Absorber Insulator Mount (55320-*****) as the Primary Failed Part (**PFP**).
- (2) Reference the current Nissan Warranty Flat Rate Manual and use the indicated Flat Rate Time (**FRT**).

AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
February 2, 2024	NTB24-011	Original bulletin published