

91-24-03 - Infotainment message - New settings available for account/ ambient lighting color changes

Release date: 3/1

3/11/2024

Condition

Applicable Vehicles					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
ID.4	2021-2023	All	All	All	All

Revision Table						
Instance Number	Published Date	Version Number	Reason For Update			
2072988/2	3/11/2024	91-24-03	Update labor operation and labor times in warranty table.			
2072988/1	2/21/2024	91-24-03	Original publication.			

• The message repeatedly appears in the infotainment display: "New settings are now available for your user account. Do you want to apply them?"

and/or

• After confirming the message (by pressing OK) several user settings are reset in the infotainment system. The message is sometimes shown again after switching the ignition off and on.

and/or

• The color of the background lighting changes automatically.

NOTICE

The infotainment message is erroneous. After updating the software the message will not return.

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9:28 42#	New settings a Do you want to	re now available for your accou	unt.
all W	Doing this could	d change the seat settings.	
::::	Cancel	ОК	
J L	Apple CarPlay	ை 19 mph சு 3.0 mi/kWh	Radio/me
72 SYNC			?



Technical Background

Incorrect software in the databus diagnostic interface (-J533-).

Production Solution

Not applicable.

Service

NOTICE

The following points must be observed before following the test plan.

• ODIS Tester patch version (product version) 11.0.0 and the base line version (diagnosis didb GFS-v) 2.26.11 or higher must be installed.

Parameter change in the diagnostic interface address 8124 (application server 1 system 2, Java)

Perform the procedure as follows:

- Start ODIS diagnosis and wait until the reading of all control units is complete.
- In the test plan tab press the "Select self test" control button.
- Under software management open sub menu 8124 (application server 1 system 2, Java) and then select the test program "8124_save _PSO" and attach the test plan.
- Start the test program "8124_save_PSO."

Follow and complete the instructions of the vehicle diagnostic tester.

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Warranty

To determine if this procedure is covered under Warranty, always refer to the Warranty Policies and Procedures Manual ¹⁾							
Model(s) Year(s)		(s)	Eng. Code(s		Trans. Code(s)	VIN Range From	VIN Range To
ID.4	ID.4 2021-20		All		All	All	All
			SAG	GA C	oding		
Claim Type:			Use	e app	olicable Claim	Type ¹⁾	
Service Number:		Damag Code	Damage Code		HST	Damage Location (Depends o Service No.)	
9035	9035 0012					Use applicable when indicated in Elsa (L/R)	
Parts Manufacturer (removed part)			ID.4		WWO ²⁾		
Labor Operation ³⁾ : Preparation time and charge battery				01500010 = 20			
			Diagn	osti	c Time ⁴⁾		
GFF Time expenditure 0150006			60 = 50 TU max.		max.	YES	
Road Test		01210002 = 00 TU 01210004 = 00 TU			1	NO	
Technical Diagnosis 013200			000 = 00 TU max.			NO	
Claim Comment: Inp	ut "As per ⁻	echnical	Bulleti	in 20	72988" in con	nment section of V	Varranty Claim.
¹⁾ Vehicle may be outs ²⁾ Code per warranty v ³⁾ Labor Time Units (T	side any Wa vendor code	arranty in e policy.	which	case	e this Technica	al Bulletin is inforn	national only.
	coj ale sul	J001 10 01	lange				

⁴⁾ Documentation required per Warranty Policies and Procedures Manual.

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Required Parts and Tools

No Special Parts required.

Tool Description	Tool No		
Midtronics Battery Tester/Charger	MTRMSP0702 battery maintainer/charger		
VAS Diagnostic Tool	VAS 6150/X & VAS 6160/X and		
	ODIS Service with current online updates		

Additional Information

All part and service references provided in this Technical Bulletin are subject to change and/or removal. Always check with your Parts Dept. and Repair Manuals for the latest information.

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