



91-24-03 - Infotainment message - New settings available for account/ ambient lighting color changes

Release date: 3/11/2024

Condition

Applicable Vehicles					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
ID.4	2021-2023	All	All	All	All

Revision Table			
Instance Number	Published Date	Version Number	Reason For Update
2072988/2	3/11/2024	91-24-03	Update labor operation and labor times in warranty table.
2072988/1	2/21/2024	91-24-03	Original publication.

- The message repeatedly appears in the infotainment display: “New settings are now available for your user account. Do you want to apply them?”

and/or

- After confirming the message (by pressing OK) several user settings are reset in the infotainment system. The message is sometimes shown again after switching the ignition off and on.

and/or

- The color of the background lighting changes automatically.

 NOTICE
The infotainment message is erroneous. After updating the software the message will not return.



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Figure 1: “New settings available for user account” in the infotainment system.

Technical Background

Incorrect software in the databus diagnostic interface (-J533-).

Production Solution

Not applicable.

Service

NOTICE

The following points must be observed before following the test plan.

- ODIS Tester patch version (product version) 11.0.0 and the base line version (diagnosis didb GFS-v) 2.26.11 or higher must be installed.

Parameter change in the diagnostic interface address 8124 (application server 1 system 2, Java)

Perform the procedure as follows:

- Start ODIS diagnosis and wait until the reading of all control units is complete.
- In the test plan tab press the “Select self test” control button.
- Under software management open sub menu 8124 (application server 1 system 2, Java) and then select the test program “8124_save_PSO” and attach the test plan.
- Start the test program “8124_save_PSO.”

Follow and complete the instructions of the vehicle diagnostic tester.



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Warranty

To determine if this procedure is covered under Warranty, always refer to the Warranty Policies and Procedures Manual ¹⁾					
Model(s)	Year(s)	Eng. Code(s)	Trans. Code(s)	VIN Range From	VIN Range To
ID.4	2021-2023	All	All	All	All
SAGA Coding					
Claim Type:		Use applicable Claim Type ¹⁾			
Service Number:	Damage Code	HST	Damage Location (Depends on Service No.)		
9035	0012	--	Use applicable when indicated in Elsa (L/R)		
Parts Manufacturer (removed part)	ID.4		WWO ²⁾		
Labor Operation ³⁾: Preparation time and charge battery		01500010 = 20			
Diagnostic Time ⁴⁾					
GFF Time expenditure	01500060 = 50 TU max.		YES		
Road Test	01210002 = 00 TU 01210004 = 00 TU		NO		
Technical Diagnosis	01320000 = 00 TU max.		NO		
Claim Comment: Input "As per Technical Bulletin 2072988" in comment section of Warranty Claim.					
<p>¹⁾ Vehicle may be outside any Warranty in which case this Technical Bulletin is informational only.</p> <p>²⁾ Code per warranty vendor code policy.</p> <p>³⁾ Labor Time Units (TUs) are subject to change with ELSA updates.</p> <p>⁴⁾ Documentation required per Warranty Policies and Procedures Manual.</p>					



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Required Parts and Tools

No Special Parts required.

Tool Description	Tool No
Midtronics Battery Tester/Charger	MTRMSP0702 battery maintainer/charger
VAS Diagnostic Tool	VAS 6150/X & VAS 6160/X and ODIS Service with current online updates

Additional Information

All part and service references provided in this Technical Bulletin are subject to change and/or removal. Always check with your Parts Dept. and Repair Manuals for the latest information.