

<b>REFERENCE:</b>	<b>TSB:</b> 08-020-24 <b>GROUP:</b> 08 - Electrical	<b>Date:</b>	January 13, 2024	<b>REVISION:</b>	-
<b>VEHICLES AFFECTED:</b>	<b>2018 - 2023 (JL) Jeep Wrangler</b> <b>2020 - 2023 (JT) Jeep Gladiator</b> This bulletin applies to vehicles equipped with a Remote USB Port (Sales Code RSX).	<b>MARKET APPLICABILITY:</b>			
		<input checked="" type="checkbox"/> NA <input type="checkbox"/> MEA <input type="checkbox"/> SA <input type="checkbox"/> IAP <input type="checkbox"/> EE <input type="checkbox"/> CH			
<b>CUSTOMER SYMPTOM:</b>	<b>Customers may comment on the following:</b> <ul style="list-style-type: none"> <li>Customer states the Apple Carplay/Android Auto™ does not work or is intermittently working when their device is plugged into the center console bin USB port.</li> </ul>				
<b>CAUSE:</b>	<b>Misfit USB cable Fig.1.</b>				



**Fig. 1**  
USB Cable For Center Console Harness

**REPAIR SUMMARY:**

This replacing the center console USB cable.

**CLAIMS DATA:**

Labor Operation No:	Labor Description	Skill Category	Labor Time
08-90-82-92	Cable, USB Center Console - Replace (1 - Semi-Skilled)	6 - Electrical and Body Systems	0.9 Hrs.
Failure Code	ZZ	Service Action	

**SPARE PARTS:**

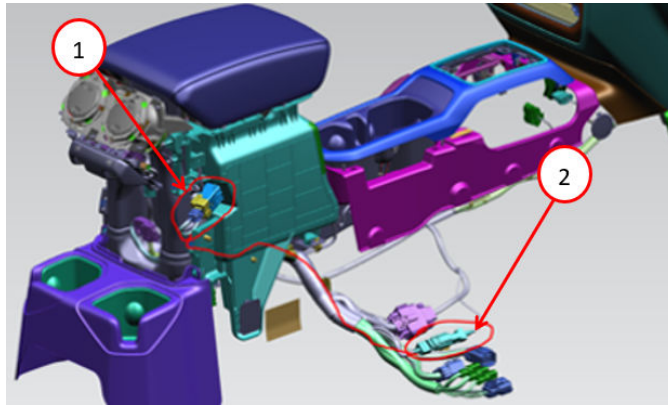
Qty	Part No.	Description	Notes
1	68658437AA	Cable	Black USB Cable Console XY331-D3142A

## DIAGNOSIS:

If the customer describes the symptom/condition listed above, perform the Repair Procedure.

## REPAIR PROCEDURE:

1. Remove the floor console. Refer to the detailed service procedures listed in DealerCONNECT> Service Library under: 23 - Body / Interior / Console, Floor / Removal.
2. Remove the end cap from the floor console. Refer to the detailed service procedures listed in DealerCONNECT> Service Library under: 23 - Body / Interior / Console, Floor, End Cap / Removal.
3. Disconnect off the existing USB connector and connect the **NEW** USB cable to the media port.
4. Using zip ties, secure cable to existing console harness every 150mm (6 inches) to avoid a Buzz, Squeak or Rattle (BSR) condition when routing to the bracket under the passenger seat [Fig. 2](#).



**Fig. 2**  
USB Connection End to End

1 - USB Port to Floor Console End Cap  
2 - USB Cable to Wire Harness Connector

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**NOTE: Perform push-pull-push on each connection to ensure the connector is fully seated.**

5. Install the end cap. Refer to the detailed service procedures listed in DealerCONNECT> Service Library under: 23 - Body / Interior / Console, Floor, End Cap / Installation.
6. Install the floor console. Refer to the detailed service procedures listed in DealerCONNECT> Service Library under: 23 - Body / Interior / Console, Floor / Installation.
7. Confirm USB port functionality.

## POLICY:

Reimbursable within the provisions of the warranty.

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