

Product Notice

Date: February 15, 2024

Contact Number: 734-384-7898

Contact Name(s): Tenneco / DRiV Warranty



Products

Part Number(s): 2674219

Product Name: NAPA Chassis Control Arm Bushing

Reason / Process For Return

Our records indicate that we shipped you the above product that does not conform to our quality standards. **This is not a safety issue.** This letter authorizes the return of **NAPA Chassis (NCP) part number 2674219 where there is only 1 bushing per box.** Please return product with only 1 bushing per box. Product with 2 bushings per box are correct and should NOT be returned.

1. Please return inventory of part number 2674219 that contain only 1 bushing per box.
2. UAP DCs should consolidate Store and DC inventory into a single return.
3. Email warranty@driv.com with the number of units being returned, reference **RGA 29903** in the subject line.
4. The warranty department will then issue call tags to return the product to below address. After the shipping label is received, contact the appropriate carrier. Ship affected product to the address below and ensure all boxes are marked with **RGA 29903.**

Newell Return Center (DRiV Inc.)
RGA # 29903
6390 Kestrel Road
Mississauga, ON L5T 1Z3

5. Credit will be issued to your account upon receipt of returned product.
6. Order replacement product as needed.

If you have any questions, please call 734-384-7898 and speak with a Warranty CSR.

Visual Aid

Label Date Code Location Example



There should be 2 bushings per box.