



# Technical Service Bulletin

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## 93 PSS Q8 e-tron: Charging flap module without search illumination

93 24 44 2073481/1 March 21, 2024.

| Model(s)   | Year        | VIN Range | Vehicle-Specific Equipment |
|--|-------------|-----------|----------------------------|
| Q8 e-tron, Q8 Sportback e-tron, SQ8 e-tron, and SQ8 Sportback e-tron | 2024 - 2025 | All       | With single charging flap  |

## Condition

**This bulletin only applies to Q8 e-tron variants with a single charging port.**

### Customer states:

- The orientation light in the charging flap module does not work.

### Workshop findings:

- No relevant DTCs are stored.

The orientation light in the charging flap module does not work if the vehicle is only equipped with one charging flap module.

## Technical Background

The orientation light in the charging flap module aims to help the customer correctly plug in the charging connector in dark conditions. A second charging flap module can be ordered as an option on the Q8 e-tron.

If the vehicle is only equipped with single charging flap module the orientation light does not work. An error in the OBC (00C6) software means that the orientation light LED is not activated when the vehicle is equipped with only one charging flap module.

If the vehicle is equipped with both charging flap modules (left and right) the lighting is active and functions as designed.



**Figure 1:** Vehicle with functioning orientation light in the charging flap module.



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**Figure 2:** Vehicle with a non-functioning orientation light in the charging flap module.

## Production Solution

This bulletin will be updated when more information is available. A solution is currently under development.

## Service

- Explain to the customer that a solution is expected to be available by the end of the 3<sup>rd</sup> quarter of 2024 (subject to change) and that no repairs are necessary at this point. Do not replace any components for this condition since this will not resolve the customer's concern.
- Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links >> Service*).

## Warranty

This TSB is informational only and not applicable to any Audi Warranty.

## Additional Information

All part and service references provided in this TSB (**2073481**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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