



VOLKSWAGEN DEALER COMMUNICATION

Repair Available – Service Action 06H6 / Owner’s Manual Supplement

This notice is for: All Dealer Personnel

Date: March 21, 2024

Issue: Volkswagen is providing an owner’s manual supplement that describes a revision in the “Tire load and vehicle load, determining the correct load” chapter in certain 2023-2024 model year owner’s manuals. Affected owners will receive a copy of the supplement via first-class mail. The 06H6 code will show closed in ELSA for vehicles receiving the owner’s manual supplement by mail.

Dealers are asked to print and place a copy of the supplement in the glove box of any affected vehicle showing the 06H6 code open on the day of repair.

- Repair:**
- REPAIR AVAILABLE – March 22, 2024
 - See ELSA and the Service References tool in Elsa2Go for complete repair & claiming instructions
 - Check both the daily Campaign Open Inventory report and OMD for affected vehicles in inventory. Verify OPEN status in ELSA on the day of repair.
 - Repair every affected inventory vehicle before delivery to consumers.

Affected Vehicles

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2023	2023	ARTEON	1,375
USA	2024	2024	ATLAS CROSS SPORT	13,797
USA	2024	2024	ATLAS	38,045
USA	2023	2024	GOLF GTI	6,123
USA	2023	2024	GOLF R	2,075
USA	2023	2023	ID4	15,329
USA	2024	2024	JETTA	22,353
USA	2024	2024	TAOS	21,974
USA	2024	2024	TIGUAN	30,591

**Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

Notes: Owner mailing – March 2024

-END OF MESSAGE-

Ensure all dealer personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.