



SIB 01 01 24

Replace Owners Manuals

2024-03-19

MODEL

Model	Model Description	Model Code
K07	CE-04	0C23

The affected vehicles have been marked with campaign number **6577900100** in AIR.

In order to determine if a specific motorcycle is affected by this campaign, it will be necessary to verify the vehicle VIN in AIR (Aftersales Information Research). Based on the response of the system, either proceed with the repair or take no further action. Please note, open campaigns or vehicle stops may not appear in DCS Warranty Vehicle Inquiry or sales systems until 24-72 hours after they are announced, therefore AIR is always the recommended method for determining open campaigns and vehicle stops.

SITUATION

After close inspection it has been found that some of the owner's manuals are missing the chapter explaining the eCall function.

PROCEDURE

For vehicles that have not yet been delivered, the service action must be completed before vehicle handover. If the service action cannot be completed due to a parts shortage, the service action then must be performed during the next possible workshop visit when parts become available. In such instances, it is essential to inform the customer of the situation.

In all instances in which the vehicles have already been handed over to customers, the customers must be made aware of the situation described above and asked to have the Technical Campaign carried out.

A new Owner's Rider's Manual with the added chapter has to be added to the vehicle before delivery or handed to the customer at the next workshop visit.

PARTS INFORMATION

Obtain and confirm the part numbers for your specific vehicle by entering the chassis number in ETK which takes into account specific equipment and/or options.

Additional parts like gaskets, hardware and chemicals may be required for the complete repair.

Part Number

01 40 5 B4F ED0	Owners Handbook
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CLAIM INFORMATION

Please submit claims via the normal claim process using the information below:

Defect code

65 77 90 01 00	Replacing Owner's Manual
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Labor Operation

00 60 424	Replacing Owner's Manual	3 FRU
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+00 60 924	Replacing Owner's Manual	2 FRU
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FRUs includes all repair procedures to complete the task with allowance for necessary ancillary tasks (e.g., visual inspection, lubrication, cleaning parts etc.) and administrative tasks.

Labor operation code 00 60 424 is a Main labor operation. If you are using a Main labor code for another repair, use the Plus code labor operation instead.

QUESTIONS REGARDING THIS BULLETIN

Technical inquiries	Contact the BMW Technical Support Group via TSARA
Warranty inquiries	Submit an IDS ticket to the Warranty Department
Parts inquiries	Submit an IDS ticket to the Motorrad Parts Department

Supporting Materials

[picture_as_pdf 01 01 24 Replace Owners Manual.pdf](#)

