

Technical Service Bulletin

93 PSS Q8 e-tron drive system fault, electrical system fault U0ADC00, P0AE000, P2BCA00; U059B00 93 24 46 2073482/1 March 22, 2024.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q8 e-tron, Q8 Sportback e-tron, SQ8 e-tron, and SQ8 Sportback e-tron	2024	All	Not Applicable

Condition

Customer states:

At the time of the complaint, the vehicle was at an AC charging station.

AND

The drive system could not be activated.

AND

The following error messages appear in the instrument cluster after switching on the vehicle.

- Drive system: fault. Safely stop vehicle
- Electrical system: fault. Safely stop vehicle

Workshop findings:

• The customer statement can be reproduced.

The following DTC entries are logged (static/intermittent) in the control unit for hybrid battery management (008C):

- U059B00: High voltage battery switch box, implausible signal
- P0ADC00: Hybrid/EV Battery Positive contact control circuit high
- POAE000: Hybrid/EV Battery Negative contact control circuit high
- P2BCA00: Battery Charging system, activation positive loader 2, short circuit to positive

Technical Background

Diagnostic aspects of the software are too sensitive.

Production Solution

This bulletin will be updated when more information is available. A solution is currently under development.

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Service

If a customer has contacted the dealership regarding this concern, and the vehicle is not operational, before the vehicle is towed to the dealership advise the customer to turn the vehicle off completely for 20 minutes for a bus sleep cycle. The customer should attempt to restart the vehicle after 20 minutes has transpired. If the concern persists, then recommend contacting Roadside to have the vehicle towed to the nearest Certified Audi Service Center.

Warranty

Claim Type:	 110 for 48 Months/50,000 Miles G10 for CPO Covered Vehicles - Verify Owner. 				
	 If the vehicle is outside any warranty, this Technical Service Bulletin is informational only. 				
Service Number:	9325				
Damage Code:	0040				
Diagnostic Time:	GFF	0151 0060	Time stated on the diagnostic protocol		
			(Max 10 TU)		
Claim Comment:	As per TSB 2073482/1				

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2073482**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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