

# Tech Tips

TT 72-12-02

Date: November 2, 2012

## 2011-2013 Touareg – Front Seat Backrest is in a Different Position When Re-entering the Vehicle

**May 3, 2013: Update to Information and Applicability.**

Customer concern of seat backrest in a different position when re-entering the vehicle may be caused by customer contacting backrest adjustment switch while exiting the vehicle. To prevent contact with switch, install updated switch trim panel with added cover over backrest adjustment switch as shown below. Backrest adjustment knob must also be replaced with part number 7P6959817B QWA (left) and 7P6959818B QWA (right). Be aware that the trim panel part number is based on vehicle trim level. Part numbers are as follows:

7P6 882 515E 9B9 (driver side) / 7P6 882 516E 9B9 (passenger side) Sport trim level (8-way seat)

7P6 882 515D 9B9 (driver side)/ 7P6 882 516D 9B9 (passenger side) Lux, Executive and Hybrid trim levels (12-way seat)

 **Note:** Do not replace parts if cover is already present.

