



INTEROFFICE MEMORANDUM

Original Publication Date: February 22, 2024

To: All Toyota Region and Private Distributor General Managers / Vice Presidents

From: Gary Ross
Vice-President, Product Quality and Service Support

CUSTOMER SUPPORT PROGRAM 24LE01

**Certain 2014-2017 Model Year CT200h
Coverage for Brake Booster and Brake Booster Pump Assemblies**

Specific information for Region support is provided below.

Condition

Lexus has received reports regarding the Brake Booster Pump Assembly and/or Brake Booster on certain 2014 - 2017 model year CT200h vehicles. In these reports, customers have noted various brake system related warning lamps are illuminated.

Dealer Notification

The attached dealer letter will be sent to all Toyota dealers on February 22, 2024.

Please reference the attached Dealer Letter for additional details.

Please review this notification with your staff to assure that all relevant personnel have been briefed regarding this subject.

Thank you for your cooperation.