

INTEROFFICE MEMORANDUM

Original Publication Date: February 22, 2024

To: All Toyota Region and Private Distributor General Managers / Vice Presidents

From: Gary Ross 
Vice-President, Product Quality and Service Support

CUSTOMER SUPPORT PROGRAM 24TE01

Certain 2014 -2016 Model Year Highlander HV
Certain 2015 -2017 Model Year Prius C
Coverage for Brake Booster and Brake Booster Pump Assemblies

Specific information for Region support is provided below.

Condition

Toyota has received reports regarding the Brake Booster and Brake Booster Pump Assemblies on certain 2014-2016 model year Highlander HV vehicles and certain 2015-2017 Prius C vehicles. In these reports, customers have noted various brake system related warning lamps are illuminated.

Dealer Notification

The attached dealer letter will be sent to all Toyota dealers on February 22, 2024.

Please reference the attached Dealer Letter for additional details.

Please review this notification with your staff to assure that all relevant personnel have been briefed regarding this subject.

Thank you for your cooperation.