



# Technical Service Bulletin

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## 00 Evaluate TDI Vehicles for Repurchase Prior to Repairs

00 24 84 2073507/1 March 29, 2024.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
All TDI vehicles	2010 - 2016	All	TDI

## Condition

Due to extensive repair histories, repeat repairs, or no repair solution being currently available for some TDI vehicles, these vehicles will be evaluated for a repurchase.

Prior to starting a repair, you **MUST** contact the Technical Assistance Center.

## Technical Background

To be evaluated for repurchase, the vehicles must meet the following parameters:

### 2015 A3 2.0L TDI Vehicles:

- TDI-11-162K-EXT TDI WARRANTY EXTENSION – 11YR/162,000 MI is still active.

Or

- TDI-5-60K-EXT TDI WARRANTY EXTENSION – 5 YR/60,000 MI is still active

### All Other TDI Vehicles:

- TDI-10-120K-EXT TDI WARRANTY EXTENSION – 10YR/120,000 MI is still active.

Or

- TDI-4-48K-EXT TDI WARRANTY EXTENSION – 4YR/48,000 MI is still active

### And one of the following criteria:

- The current repair exceeds \$10,000.00.

Or

- 4th repair visit for the same item.

Or

- A repair solution is not currently available.

## Production Solution

Not applicable.



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## Service

Open a Web Ticket with the Technical Assistance Center (TAC) and provide the following information:

- The VIN of the vehicle.
- A description of the vehicle concern.
- The estimate for repair.
- The open Repair Order (must include the customer's name and contact number).



**The repair order should be sent in either JPEG or PDF format.**

**If the repair exceeds \$10,000.00, a breakdown of the repair cost should also be included.**

The request will be escalated for review when received. The Consumer Resolution Group (CRG) will follow up with the Service Manger to advise whether repairs should be continued, or if the customer will be contacted to discuss options regarding their vehicle.



### NOTICE

**It may take 14 business days for the request to be fully reviewed, and the follow up will be via the TAC Web Ticket. If the customer declines a repurchase offer, contact will be made via the Web Ticket to continue with the repairs.**

## Warranty

This TSB is informational only and not applicable to any Audi Warranty.

## Additional Information

All part and service references provided in this TSB (**2073507**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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