

TECHNICAL SERVICE BULLETIN 6.7L - Illuminated MIL With DTC P20A5

24-2055 06 March

Model:

Ford	Engine: 6.7L Diesel
2023 F-Super Duty	-

Markets: Published by Ford North America

Issue: Some 2023 F-Super Duty vehicles equipped with a 6.7L engine may exhibit an illuminated <u>MIL</u> with <u>DTC</u> P20A5 stored in the <u>PCM</u>. This may be due to the software in the glow dosing module (GDM) and does not affect vehicle operation. Due to <u>OBD</u> functionality, the GDM may be referred to as the <u>SOBDMC</u> in the <u>FDRS</u> scan tool. To correct the condition, reprogram the <u>SOBDMC</u>, <u>PCM</u>, and <u>TCM</u>.

Action: Follow the Service Procedure to correct the condition on vehicles that meet all of the following criteria:

- 2023 F-Super Duty
- 6.7L diesel engine
- Illuminated MIL with DTC P20A5 stored in the PCM

Labor Times

I Description	Operation No.	Time
2023 F-Super Duty 6.7L: Retrieve DTCs And Reprogram The SOBDMC, PCM And TCM (Do Not Use With Any Other Labor Operations)	242055A	0.6 Hrs.

Repair/Claim Coding

Causal Part:	RECALEM
Condition Code:	04

Service Procedure

1. Reprogram the SOBDMC, PCM, and TCM using the latest software level of the FDRS diagnostic scan tool.

NOTE: Advise the customer that this vehicle is equipped with an adaptive transmission shift strategy which allows the vehicle's computer to learn the transmission's unique parameters and improve shift quality. When the adaptive strategy is reset, the computer will begin a relearning process. This relearning process may result in firmer than normal upshifts and downshifts for several days.

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NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.