

TECHNICAL SERVICE BULLETIN

24-2087

22 March

Inoperative BlueCruise And Lane Centering After An OTA Update With DTCs U2018:51 Stored In The CMR And U0565:86 Stored In The IPMA

Model:

Ford 2022-2023 Mustang Mach-E

Markets: Published By Ford North America

Issue: Some 2022-2023 Mustang Mach-E vehicles which recently received a software update delivered <u>OTA</u> may exhibit an inoperative BlueCruise and lane centering with <u>DTC</u> U2018:51 stored in the <u>CMR</u> and U0565:86 stored in the <u>IPMA</u>. This may be due to the software level of the <u>CMR</u>. To correct the condition, follow the Service Procedure to reprogram the <u>CMR</u> module using the latest software level of the <u>FDRS</u> scan tool.

Action: Follow the Service Procedure to correct the condition on vehicles that meet all of the following criteria:

- 2022-2023 Mustang Mach-E
- Inoperative BlueCruise and lane centering after an <u>OTA</u> update with <u>DTC</u>s U2018:51 stored in the <u>CMR</u> and U0565:86 stored in the <u>IPMA</u>

Warranty Status: Eligible under provisions of New Vehicle Limited Warranty (NVLW)/Service Part Warranty (SPW)/Special Service Part (SSP)/Extended Service Plan (ESP) coverage. Limits/policies/prior approvals are not altered by a TSB. NVLW/SPW/SSP/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

Labor Times

Description	Operation No.	Time
2022-2023 Mustang Mach-E: Retrieve DTCs And Reprogram The CMR (Do Not Use With Any Other Labor Operations)	MT242087	Actual Time

Repair/Claim Coding

Causal Part:	3G590		
Condition Code:	04		

Service Procedure

1. Connect a battery charger to the 12-volt battery.

NOTE: To prevent the battery saver mode from activating on the vehicle, make sure the negative cable of the charger is installed on a chassis ground and not the 12-volt battery negative terminal. Do not have the vehicle plugged into the high voltage battery charger during programming. This can cause incorrect module programming. Make sure only the 12-volt battery charger is installed.

2. Reprogram the CMR using the latest software level of the FDRS scan tool.

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NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article.

The inf	formation ormation	in this Tech with update	nical Service s. The most	e Bulletin (Ta recent infor	SB) was curr mation is ava	rent at the time ailable through	e of printing. Ford Motor	Ford Motor Company's	Company re on-line tech	serves the right to nical resources.	supersede