

# TECHNICAL SERVICE BULLETIN 10R80/10R80 MHT Automatic Transmission - Harsh/Delayed Engagement And/Or Harsh/Delayed Shift - Main Control Break-In Capable

24-2100

This bulletin supersedes 24-2059. Reason for update: revise the Service Procedure LTIS statement

#### Model:

| Ford<br>2022-2023 Expedition | Transmission/Transaxle: 10R80                                      |
|------------------------------|--|
| 2020-2023 Explorer           | Transmission/Transaxle: 10R80<br>Transmission/Transaxle: 10R80 MHT |
| 2021-2022 F-150              | Transmission/Transaxle: 10R80<br>Transmission/Transaxle: 10R80 MHT |
| 2022-2023 Mustang            | Transmission/Transaxle: 10R80                                      |
| 2020-2023 Transit            | Transmission/Transaxle: 10R80                                      |
| Lincoln<br>2020-2023 Aviator | Transmission/Transaxle: 10R80 MHT                                  |
| 2022-2023 Navigator          | Transmission/Transaxle: 10R80                                      |

Markets: Published by Ford North America

**Issue:** Some 2021-2022 F-150, 2022-2023 Expedition/Navigator/Mustang and 2020-2023 Transit/Explorer/Aviator vehicles equipped with a 10R80/10R80 MHT transmission may exhibit a harsh/delayed engagement and/or harsh/delayed shift, an illuminated MIL with DTC P0751, P0752, P0756, P0757, P0761, P0762, P0766, P0767, P0771, P0772, P2700, P2701, P2702, P2703, P2704, P2705, P2707, P2708, P0729, P0731, P0732, P0733, P0734, P0735, P0736, P076F, P07D9, P07F6 and/or P07F7 stored in the PCM or TCM. This may be due to the software in the PCM or TCM, the transmission solenoid ID strategy, sticking valves in the main control valve body and/or axial movement of the CDF clutch cylinder (7H351) sleeve. To correct the condition, follow the Service Procedure to identify and correct the condition.

Action: Follow the Service Procedure to correct the condition on vehicles that meet all of the following criteria:

- · One of the following vehicles:
  - 2021-2022 F-150
  - 2022-2023 Expedition/Navigator/Mustang
  - 2020-2023 Explorer/Aviator/Transit
- · One of the following transmissions:
  - 10R80
  - 10R80 MHT
- At least one of the following conditions:
  - <u>DTC</u> P0751, P0752, P0756, P0757, P0761, P0762, P0766, P0767, P0771, P0772, P2700, P2701, P2702, P2703, P2704, P2705, P2707, P2708, P0729, P0731, P0732, P0733, P0734, P0735, P0736, P076F, P07D9, P07F6 and/or P07F7
  - Harsh engagement
  - Delayed engagement
  - Harsh shift
  - Delayed shift

#### Parts - All Vehicles - Main Control Overhaul

| - 1 | Service Part<br>Number |   | Package Order<br>Quantity | Number in<br>Package | Description                   |
|-----|------------------------|---|---------------------------|----------------------|-------------------------------|
|     | W712658-S439           | 2 | 1                         | 4                    | Solenoid Retaining Plate Bolt |

| HL3Z-7G007-A | 6         | 6         | 1 | Solenoid Retaining Clips                             |
|--------------|-----------|-----------|---|--|
| JL1Z-7N134-A | 1         | 1         | 1 | Park Override Bolt (Expedition/Navigator)            |
| XT-12-QULV   | As Needed | As Needed |   | Motorcraft® MERCON® ULV Automatic Transmission Fluid |

# Parts - All Vehicles - Main Control Overhaul - Parts To Inspect And Replace Only If Necessary

| Service Part<br>Number | Claim<br>Quantity    | Package Order<br>Quantity | Number in<br>Package | Description  |
|------------------------|----------------------|---------------------------|----------------------|--|
| HL3Z-7A191-<br>B       | Only If<br>Necessary | Only If<br>Necessary      | 1                    | Fluid Pan Gasket (10R80)   |
| L1MZ-7F396-<br>A       | Only If<br>Necessary | Only If<br>Necessary      | 1                    | Fluid Pan Gasket (10R80 MHT)   |
| HL3Z-7A098-<br>A       | Only If<br>Necessary | Only If<br>Necessary      | 1                    | Fluid Filter (10R80 F-<br>150/Expedition/Navigator/Mustang/Explorer) |
| LK4Z-7A098-<br>A       | Only If<br>Necessary | Only If<br>Necessary      | 1                    | Fluid Filter (10R80 Transit)   |
| L1MZ-7N265-<br>A       | Only If<br>Necessary | Only If<br>Necessary      | 1                    | Fluid Pan To Case Seals (10R80 MHT)                                  |
| BL8Z-7G199-<br>A       | Only If<br>Necessary | Only If<br>Necessary      | 1                    | Hybrid Drive Unit Feed Tube Seals (10R80 MHT)                        |
| L1MZ-7A098-<br>B       | Only If<br>Necessary | Only If<br>Necessary      | 1                    | Fluid Filter (10R80 MHT)   |
| L1MZ-7J135-<br>A       | Only If<br>Necessary | Only If<br>Necessary      | 1                    | Auxiliary Pump Seal (10R80 MHT)                                      |
| 7T4Z-7Z302-<br>A       | Only If<br>Necessary | Only If<br>Necessary      | 1                    | Transmission Fluid Filter Seal                                       |
| HL3Z-7J227-<br>A       | Only If<br>Necessary | Only If<br>Necessary      | 1                    | Auxiliary Pump Tube O-ring (If Equipped)                             |
| HL3Z-7Z490-<br>E       | Only If<br>Necessary | Only If<br>Necessary      | 1                    | Chanel Plate   |
| ML3Z-7Z490-<br>B       | Only If<br>Necessary | Only If<br>Necessary      | 1                    | Separator Plate (10R80 MHT F-150)                                    |
| L1MZ-7Z490-<br>E       | Only If<br>Necessary | Only If<br>Necessary      | 1                    | Separator Plate (10R80 F-150/Expedition/Navigator)                   |
| L1MZ-7Z490-<br>F       | Only If<br>Necessary | Only If<br>Necessary      | 1                    | Separator Plate (10R80 Explorer/Transit)                             |
| L1MZ-7Z490-<br>J       | Only If<br>Necessary | Only If<br>Necessary      | 1                    | Separator Plate (Mustang)  |
| L1MZ-7Z490-<br>G       | Only If<br>Necessary | Only If<br>Necessary      | 1                    | Separator Plate (Aviator, 10R80 MHT Explorer With Electronic Shift)  |
| L1MZ-7Z490-<br>H       | Only If<br>Necessary | Only If<br>Necessary      | 1                    | Separator Plate (10R80 MHT Explorer Without Electronic Shift)        |

# Parts - All Vehicles - CDF Cylinder Replacement

| Service Part<br>Number | Claim<br>Quantity | Package Order<br>Quantity | Number in<br>Package | Description                                   |
|------------------------|-------------------|---------------------------|----------------------|---|
| HL3Z-7G199-<br>A       | 1                 | 1                         | 1                    | Auxiliary Pump Tube Seal (Stop/Start) (10R80) |
| HL3Z-7A248-<br>A       | 1                 | 1                         | 1                    | Torque Converter Seal (10R80)                 |
| JL3Z-7N134-A           | 12                | 12                        | 1                    | Front Support Bolts (10R80)                   |

| LC3Z-7H223-<br>A | 12 | 12 | 1 | Front Support Bolt Seals (10R80)  |
|------------------|----|----|---|---|
| HL3Z-7A248-<br>G | 1  | 1  | 1 | Front Support To Case Seal (10R80)  |
| HL3Z-7G091-<br>F | 5  | 5  | 1 | Input Shaft Seals (F2)  |
| HL3Z-7B399-<br>C | 4  | 4  | 1 | Sun Gear No. 3 Shaft Seals (F7)   |
| HL3Z-7C099-<br>A | 1  | 1  | 1 | C Clutch Balance Dam Inner Seal   |
| HL3Z-7A548-<br>B | 2  | 2  | 1 | C Clutch Balance Dam And Piston Outer Seal  |
| HL3Z-7D404-<br>A | 2  | 2  | 1 | C And D Clutch Piston Inner Seals   |
| HL3Z-7A262-<br>C | 1  | 1  | 1 | D Clutch Balance Dam  |
| HL3Z-7D403-<br>A | 1  | 1  | 1 | D Clutch Piston Outer Seal  |
| HL3Z-7A548-<br>G | 2  | 2  | 1 | F Clutch Balance Dam And Piston Outer Seal  |
| HL3Z-7A548-<br>A | 2  | 2  | 1 | F Clutch Balance Dam And Piston Inner Seal  |
| HL3Z-7G091-<br>G | 5  | 5  | 1 | Input Shaft To Sun Gear No. 3 Shaft Seals (F8)                                      |
| HL3Z-7G091-<br>C | 1  | 1  | 1 | Input Shaft Seal (F9)   |
| JL3Z-7H351-B     | 1  | 1  | 1 | CDF Cylinder (Transit/3.0L Explorer/5.0L Mustang 10R80, Explorer/Aviator 10R80 MHT) |
| JR3Z-7H351-<br>B | 1  | 1  | 1 | CDF Cylinder (3.3L Explorer/2.3L Mustang 10R80)                                     |
| ML3Z-7H351-<br>B | 1  | 1  | 1 | CDF Cylinder (F-150/Expedition/Navigator)   |

### Parts - All Vehicles - CDF Cylinder Replacement - Parts To Inspect And Replace Only If Necessary

| Service<br>Part<br>Number | Claim Quantity   | Package<br>Order<br>Quantity | Number<br>in<br>Package | Description                             |
|---------------------------|--|------------------------------|-------------------------|---|
| ML3Z-<br>7A191-<br>A      | Only If Necessary  | Only If<br>Necessary         | 1                       | Hybrid Drive Unit Gasket (10R80<br>MHT) |
| HL3Z-<br>7B066-<br>AB     | Only If Necessary  | Only If<br>Necessary         | 1                       | A Pressure Plate                        |
| HL3Z-<br>7B164-<br>E      | Only If Necessary  | Only If<br>Necessary         | 1                       | A Clutch Friction Plates                |
| HL3Z-<br>7F220-<br>A      | Only If Necessary  | Only If<br>Necessary         | 1                       | A Clutch Steel Plates                   |
| HL3Z-<br>7B442-<br>F      | Only If Necessary (F-<br>150/Mustang/Expedition/Navigator/Explorer/Aviator<br>Have 5 Pieces, Transit Has 4 Pieces) | Only If<br>Necessary         | 1                       | C Clutch Steel Plates                   |

| HL3Z-<br>7B164-<br>A | Only If Necessary (F-<br>150/Mustang/Expedition/Navigator/Explorer/Aviator<br>Have 5 Pieces, Transit Has 4 Pieces) | Only If<br>Necessary | 1 | C Clutch Friction Plates                                       |
|----------------------|--|----------------------|---|--|
| ML3Z-<br>7H095-<br>A | Only If Necessary  | Only If<br>Necessary | 1 | C Clutch Friction Plates (F-<br>150/Expedition/Navigator)      |
| ML3Z-<br>7B477-<br>A | Only If Necessary  | Only If<br>Necessary | 1 | C Clutch Pressure Plate  |
| HL3Z-<br>7B442-<br>D | Only If Necessary (F-<br>150/Mustang/Expedition/Navigator/Explorer/Aviator<br>Have 6 Pieces, Transit Has 5 Pieces) | Only If<br>Necessary | 1 | D Clutch Steel Plates  |
| HL3Z-<br>7B164-<br>C | Only If Necessary  | Only If<br>Necessary | 1 | D Clutch Friction Plates<br>(Transit/Mustang/Explorer/Aviator) |
| ML3Z-<br>7B164-<br>A | Only If Necessary  | Only If<br>Necessary | 1 | D Clutch Friction Plates (F-<br>150/Expedition/Navigator)      |
| HL3Z-<br>7B066-<br>E | Only If Necessary  | Only If<br>Necessary | 1 | D Clutch Pressure Plate  |
| HL3Z-<br>7B164-<br>G | Only If Necessary (F-<br>150/Expedition/Navigator/Mustang/Explorer/Aviator<br>Have 4 Pieces, Transit Has 3 Pieces) | Only If<br>Necessary | 1 | F Clutch Steel Plates  |
| HL3Z-<br>7B164-<br>D | Only If Necessary (F-<br>150/Expedition/Navigator/Mustang/Explorer/Aviator<br>Have 4 Pieces, Transit Has 3 Pieces) | Only If<br>Necessary | 1 | F Clutch Friction Plates                                       |
| HL3Z-<br>7B066-<br>A | Only If Necessary  | Only If<br>Necessary | 1 | F Clutch Pressure Plate  |

# Parts - All Vehicles - CDF Cylinder Replacement - Select One Of The Following If Needed

| Service Part<br>Number | Claim<br>Quantity    | Package Order<br>Quantity | Number in<br>Package | Description                                    |
|------------------------|----------------------|---------------------------|----------------------|--|
| HL3Z-7B066-AA          | Only If<br>Necessary | Only If Necessary         | 1                    | A Clutch Apply Plate 4.1 - 4.3 mm<br>Selective |
| HL3Z-7B066-Z           | Only If<br>Necessary | Only If Necessary         | 1                    | A Clutch Apply Plate 4.4 - 4.6 mm<br>Selective |
| HL3Z-7B066-Y           | Only If<br>Necessary | Only If Necessary         | 1                    | A Clutch Apply Plate 4.7 - 4.9 mm<br>Selective |
| HL3Z-7B066-X           | Only If<br>Necessary | Only If Necessary         | 1                    | A Clutch Apply Plate 5.0 - 5.2 mm<br>Selective |
| HL3Z-7B066-W           | Only If<br>Necessary | Only If Necessary         | 1                    | A Clutch Apply Plate 5.3 - 5.5 mm<br>Selective |
| HL3Z-7H032-C           | Only If<br>Necessary | Only If Necessary         | 1                    | T-3 Bearing (Replace If T-3 Shim Is Replaced)  |
| HL3Z-7A527-Q           | Only If<br>Necessary | Only If Necessary         | 1                    | T-3 Shim 3.05-3.15 mm Selective                |
| HL3Z-7A527-P           | Only If<br>Necessary | Only If Necessary         | 1                    | T-3 Shim 3.2-3.3 mm Selective                  |
| HL3Z-7A527-R           | Only If<br>Necessary | Only If Necessary         | 1                    | T-3 Shim 3.35-3.45 mm Selective                |
| HL3Z-7A527-K           | Only If<br>Necessary | Only If Necessary         | 1                    | T-3 Shim 3.5-3.6 mm Selective                  |

| 111 07 74 507 1 | 0116                 | Out of No.        | 4 |  |
|-----------------|----------------------|-------------------|---|--|
| HL3Z-7A527-L    | Only If<br>Necessary | Only If Necessary | 1 | T-3 Shim 3.65-3.75 mm Selective                  |
| HL3Z-7A527-M    | Only If<br>Necessary | Only If Necessary | 1 | T-3 Shim 3.8-3.9 mm Selective                    |
| HL3Z-7A527-S    | Only If<br>Necessary | Only If Necessary | 1 | T-3 Shim 3.95-4.05 mm Selective                  |
| HL3Z-7A527-T    | Only If<br>Necessary | Only If Necessary | 1 | T-3 Shim 4.1-4.2 mm Selective                    |
| HL3Z-7A527-N    | Only If<br>Necessary | Only If Necessary | 1 | T-3 Shim 4.25-4.35 mm Selective                  |
| HL3Z-7D483-A    | Only If<br>Necessary | Only If Necessary | 1 | D Clutch Snap Ring 1.8 mm Selective              |
| HL3Z-7D483-B    | Only If<br>Necessary | Only If Necessary | 1 | D Clutch Snap Ring 2.0 mm Selective              |
| HL3Z-7D483-C    | Only If<br>Necessary | Only If Necessary | 1 | D Clutch Snap Ring 2.2 mm Selective              |
| HL3Z-7D483-D    | Only If<br>Necessary | Only If Necessary | 1 | D Clutch Snap Ring 2.4 mm Selective              |
| HL3Z-7D483-E    | Only If<br>Necessary | Only If Necessary | 1 | D Clutch Snap Ring 2.6 mm Selective              |
| HL3Z-7D483-F    | Only If<br>Necessary | Only If Necessary | 1 | D Clutch Snap Ring 2.8 mm Selective              |
| HL3Z-7C122-A    | Only If<br>Necessary | Only If Necessary | 1 | C Clutch Snap Ring 1.5 mm Selective              |
| HL3Z-7C122-B    | Only If<br>Necessary | Only If Necessary | 1 | C Clutch Snap Ring 1.7 mm Selective              |
| HL3Z-7C122-C    | Only If<br>Necessary | Only If Necessary | 1 | C Clutch Snap Ring 1.9 mm Selective              |
| HL3Z-7C122-D    | Only If<br>Necessary | Only If Necessary | 1 | C Clutch Snap Ring 2.1 mm Selective              |
| HL3Z-7C122-E    | Only If<br>Necessary | Only If Necessary | 1 | C Clutch Snap Ring 2.3 mm Selective              |
| HL3Z-7C122-F    | Only If<br>Necessary | Only If Necessary | 1 | C Clutch Snap Ring 2.5 mm Selective (10R80 Only) |
| HL3Z-7H365-C    | Only If<br>Necessary | Only If Necessary | 1 | F Clutch Snap Ring 1.5 mm Selective              |
| HL3Z-7H365-D    | Only If<br>Necessary | Only If Necessary | 1 | F Clutch Snap Ring 1.7 mm Selective              |
| HL3Z-7H365-E    | Only If<br>Necessary | Only If Necessary | 1 | F Clutch Snap Ring 1.9 mm Selective              |
| HL3Z-7H365-F    | Only If<br>Necessary | Only If Necessary | 1 | F Clutch Snap Ring 2.1 mm Selective              |
| HL3Z-7H365-G    | Only If<br>Necessary | Only If Necessary | 1 | F Clutch Snap Ring 2.3 mm Selective              |

Parts - F-150/Expedition/Navigator Transmission Removal And Installation

| Service Part<br>Number | Claim Quantity | Package Order<br>Quantity | Number in<br>Package | Description   | Note |
|------------------------|----------------|---------------------------|----------------------|---|------|
| 7L1Z-4B496-<br>C       | 2              | 2                         | 1                    | CV Joint-To-Pinion Flange Cup Bolts And<br>Retaining Straps (4WD) |      |
| FL3Z-6775-D            | 1              | 1                         | 1                    | Self-Adhesive Heat Shield   |      |

| 7L1Z-4B496-<br>D | 3   | 3   | 1 | CV Joint-To-Transfer Case Flange Cup<br>Bolts And Retaining Straps (4WD<br>Expedition/Navigator) |                                |
|------------------|---|---|---|--|--------------------------------|
| JL1Z-7N134-<br>A | 1   | 1   | 1 | Park Override Lever Bolt (Non-Column Shift Expedition/Navigator)                                 |                                |
| FL3Z-5C226-<br>A | 2   | 2   | 1 | Left And Right Catalytic Converter<br>Gasket (F-150 2.7L)  |                                |
| PL3Z-<br>5C226-A | 2   | 2   | 1 | Left And Right Catalytic Converter<br>Gasket (F-150 3.5L)  |                                |
| W520113-<br>S440 | 4   | 1   | 4 | Stabilizer Bar Bracket Nuts  |                                |
| W520114-<br>S442 | 4   | 1   | 4 | Transmission Support Crossmember Nuts  |                                |
| W520514-<br>S440 | 4   | 4   | 1 | Left And Right Catalytic Converter Nuts (All Gas/Hybrid)   |                                |
| W704980-<br>S439 | 1   | 1   | 4 | Park Manual Release Cable Bracket Bolt (All Gas/Hybrid)  |                                |
| W709771-<br>S440 | 2   | 2   | 1 | Transmission Mount Nuts  |                                |
| W711140-<br>S901 | 3   | 3   | 1 | Transmission Insulator Bolts And<br>Washers (RWD Gas Non-Hybrid)                                 |                                |
| W714418-<br>S439 | 4   | 1   | 4 | Transmission Support Crossmember<br>Bolts  |                                |
| W714717-<br>S439 | 2   | 1   | 4 | Muffler Inlet Pipe Bolts (10R80 MHT)   |                                |
| W715131-<br>S437 | 1   | 1   | 4 | Transmission Fluid Cooler Tube Bracket Bolt (Expedition/Navigator)                               |                                |
| W715618-<br>S437 | 4 For Gas (Non-<br>Hybrid), 6 For<br>Diesel | 1 For Gas (non-<br>hybrid), 2 For<br>Diesel | 4 | Torque Converter Nuts (10R80)  | Does not<br>apply to<br>hybrid |
| W715798-<br>S442 | 1   | 1   | 4 | Fluid Cooler Tube Stud Bolt 3.0L (Park<br>Manual Release Cable Bracket Bolt<br>3.5L)             |                                |
| W716375-<br>S900 | 9   | 2   | 5 | Transfer Case Bolts (4WD)  |                                |
| W718353-<br>S900 | 4   | 1   | 4 | Transmission Insulator Bolts (4WD)<br>(Gas/Hybrid)   |                                |
| W718926-<br>S900 | 4   | 1   | 4 | Transmission Insulator Bolts (4WD) (Diesel)  |                                |
| W715579-<br>S439 | 2   | 1   | 4 | Driveshaft Center Bearing Bolt (If Equipped With Two Piece Driveshaft)                           |                                |
| TA-24-B          | As Needed                                   | As Needed                                   |   | Motorcraft® Thread Sealant With PTFE (4WD)   |                                |
| VC-13DL-G        | As Needed                                   | As Needed                                   |   | Motorcraft® Yellow Prediluted<br>Antifreeze/Coolant (All Markets Except<br>Canada)               |                                |
| CVC-13DL-G       | As Needed                                   | As Needed                                   |   | Motorcraft® Yellow Prediluted<br>Antifreeze/Coolant (Canada Only)                                |                                |
| XG-1-E1          | As Needed                                   | As Needed                                   |   | Motorcraft® Premium Long-Life Grease   |                                |
| XL-5-A           | As Needed                                   | As Needed                                   |   | Motorcraft® Multi-Purpose Grease Spray   |                                |
| XT-10-QLVC       | As Needed                                   | As Needed                                   |   | Motorcraft® MERCON® LV Automatic<br>Transmission Fluid (4WD) (All Markets                        | Transfer<br>Case Flui          |

|            |           |           | Except Canada)   |                        |
|------------|-----------|-----------|--|------------------------|
| CXT-10-LV6 | As Needed | As Needed | Motorcraft® MERCON® LV Automatic<br>Transmission Fluid (4WD) (Canada Only) | Transfer<br>Case Fluid |
| XT-12-QULV | As Needed | As Needed | Motorcraft® MERCON® ULV Automatic Transmission Fluid                       |                        |

# Parts - F-150/Expedition/Navigator Transmission Removal And Installation - Parts To Inspect And Replace Only If Necessary

| Service Part<br>Number | Claim<br>Quantity    | Package Order<br>Quantity | Number in<br>Package | Description   |
|------------------------|----------------------|---------------------------|----------------------|---|
| 4W9Z-6397-A            | Only If<br>Necessary | Only If Necessary         | 1                    | Engine Block Dowel Pins (3.0L)                              |
| 5L7Z-7D285-A           | Only If<br>Necessary | Only If Necessary         | 2                    | Transmission Fluid Cooler Tube Seals (3.0L/3.5L)            |
| 5L7Z-7J324-A           | Only If<br>Necessary | Only If Necessary         | 2                    | Transmission Fluid Cooler Tube Backing<br>Rings (3.0L/3.5L) |
| ML3Z-4421-A            | Only If<br>Necessary | Only If Necessary         | 1                    | Front Driveshaft Slip Yoke Boot                             |
| W701228-S300           | Only If<br>Necessary | Only If Necessary         | 4                    | Engine Block Dowel Pins (5.0L)                              |
| W718758-S300           | Only If<br>Necessary | Only If Necessary         | 4                    | Engine Block Dowel Pins (2.7L/3.3L/3.5L)                    |

# Parts - F-150/Expedition/Navigator Transmission Removal And Installation - Rear Driveshaft Bolts And Straps - Not All Vehicles Will Use All Of The Parts Listed

| Service Part<br>Number | Claim Quantity               | Package Order<br>Quantity | Number in<br>Package | Description  |
|------------------------|------------------------------|---------------------------|----------------------|--|
| W500635-<br>S439       | 1                            | 1                         | 1                    | Driveshaft Center Bearing Bolt (If Equipped With Two Piece Driveshaft)                     |
| W713095-<br>S437       | 1                            | 1                         | 4                    | Driveshaft Center Bearing Nut (If Equipped With Two Piece Driveshaft)                      |
| W719738-<br>S439       | 1                            | 1                         | 4                    | Driveshaft Center Bearing Bracket Mounting Stud<br>(If Equipped With Two Piece Driveshaft) |
| N800594-S100           | 4 Or 8 (Flange<br>Dependent) | 1 Or 2                    | 4                    | Driveshaft Flange To Flange Bolts (F-150)  |
| N811880-S100           | 4 Or 8 (Flange<br>Dependent) | 1 Or 2                    | 4                    | Driveshaft Flange To Flange Bolts<br>(Expedition/Navigator)                                |

#### Parts - Mustang Transmission Removal And Installation

| Service Part<br>Number | Claim Quantity                                    | Package Order<br>Quantity | Number in<br>Package | Description   |
|------------------------|---|---------------------------|----------------------|---|
| BR3Z-5B266-A           | 1   | 1                         | 1                    | Exhaust Gasket (5.0L Mustang)   |
| W705443-S900           | 2   | 1                         | 4                    | Catalytic Converter Flange Nuts (5.0L)                                  |
| W710726-S437           | 2   | 1                         | 4                    | Selector Lever Cable Bolts  |
| W715131-S437           | 1   | 1                         | 4                    | Transmission Fluid Cooler Tube Bolt                                     |
| W715618-S437           | 5.0L Requires 4 Pieces,<br>2.3L Requires 6 Pieces | 1 For 5.0L, 2 For<br>2.3L | 4                    | Torque Converter Nuts   |
| FR3Z-4B496-B           | 3   | 3                         | 1                    | Driveshaft To Pinion Flange Bolts                                       |
| W719298-S439           | 3   | 1                         | 4                    | Driveshaft To Transmission Flange<br>Bolts (If Equipped) (2.3L Mustang) |
| N800594-S101           | 4   | 1                         | 4                    | Driveshaft To Transmission Flange                                       |

|              |           |           |   | Bolts (If Equipped) (5.0L Mustang)                          |
|--------------|-----------|-----------|---|---|
| W500545-S439 | 3         | 1         | 4 | Driveshaft To Transmission Flange<br>Bolts                  |
| W717822-S439 | 2         | 1         | 4 | Driveshaft Center Bearing Bolts (If Equipped)               |
| TA-25-B      | As Needed | As Needed |   | Motorcraft® Threadlock and Sealer (Convertible)             |
| XL-1         | As Needed | As Needed |   | Motorcraft® Penetrating and Lock Lubricant                  |
| XL-2         | As Needed | As Needed |   | Motorcraft® High Temperature Nickel<br>Anti-Seize Lubricant |
| XL-5-A       | As Needed | As Needed |   | Motorcraft® Multi-Purpose Grease<br>Spray                   |
| XT-12-QULV   | As Needed | As Needed |   | Motorcraft® MERCON® ULV<br>Automatic Transmission Fluid     |

## Parts - Mustang Transmission Removal And Installation - Parts To Inspect And Replace Only If Necessary

| Service Part<br>Number | Claim Quantity       | Package Order<br>Quantity | Number in<br>Package | Description                                     |
|------------------------|----------------------|---------------------------|----------------------|---|
| 5L7Z-7D285-A           | Only If<br>Necessary | Only If Necessary         | 2                    | Transmission Fluid Cooler Tube Seals            |
| 5L7Z-7J324-A           | Only If<br>Necessary | Only If Necessary         | 2                    | Transmission Fluid Cooler Tube<br>Backing Rings |
| JR3Z-4782-B            | Only If<br>Necessary | Only If Necessary         | 1                    | Flex Coupling Driveshaft                        |

#### **Parts - Transit Transmission Removal And Installation**

| Service Part<br>Number | Claim Quantity               | Package<br>Order<br>Quantity | Number in<br>Package | Description   | Note |
|------------------------|------------------------------|------------------------------|----------------------|---|------|
| LK4Z-3B498-<br>A       | 1                            | 1                            | 1                    | Halfshaft Circlip (AWD)   |      |
| LK4Z-4B496-<br>A       | 3                            | 3                            | 1                    | CV Joint-To-Pinion Flange Cup Bolts And Retaining Straps (AWD)                                    |      |
| N800594-<br>S100       | 4 Or 8 (Flange<br>Dependent) | 1 Or 2                       | 4                    | Driveshaft Flange To Flange Bolts - Refer<br>To The Parts Catalog For VIN Specific<br>Application |      |
| W506434-<br>S439       | 12                           | 3                            | 4                    | Lower Load Push Bar Retainers   |      |
| W520215-<br>S442       | 4                            | 1                            | 4                    | Tie Rod End Nut / Front Subframe Forward Nuts (2 Per Application)                                 |      |
| W520514-<br>S440       | 4                            | 4                            | 1                    | Left And Right Catalytic Converter Nuts   |      |
| W709176-<br>S300       | 2                            | 1                            | 4                    | Splash Shield Push Pins   |      |
| W710660-<br>S441       | 2                            | 1                            | 4                    | Transmission Support Insulator Nuts   |      |
| W711076-<br>S442       | 2                            | 1                            | 4                    | Lower Ball Joint Nut  |      |
| W711137-<br>S442       | 1                            | 1                            | 4                    | Steering Column Shaft Bolt  |      |

| W712503-<br>S440 | 2         | 2         | 1 | 1 Front Stabilizer Bar Link Rod Nuts  |                        |
|------------------|-----------|-----------|---|---|------------------------|
| W713078-<br>S439 | 2 Or 4    | 1         | 4 | Driveshaft Center Bearing Bolts - Refer To<br>The Parts Catalog For VIN Specific<br>Application |                        |
| W715618-<br>S437 | 4         | 1         | 4 | Torque Converter Nuts   |                        |
| W716331-<br>S439 | 4         | 1         | 4 | Transmission Crossmember Bolts  |                        |
| W718943-<br>S439 | 2         | 1         | 4 | Front Subframe Rearward Bolts   |                        |
| W719972-<br>S439 | 5         | 2         | 4 | Front Axle Bolts (AWD)  |                        |
| W720688-<br>S439 | 1         | 1         | 4 | Front Axle To Transmission Bolt (AWD)   |                        |
| W709653-<br>S303 | 2         | 1         | 4 | Front Floor Heat Shield - Pop Rivets  |                        |
| W505264-<br>S442 | 2         | 2         | 1 | Driveshaft Safety Strap Bolts (If Equipped)   |                        |
| KK2Z-00811-<br>A | 2         | 2         | 1 | Wheel Hub Nut   |                        |
| W500463-<br>S442 | 4         | 1         | 4 | Brake Caliper Anchor Plate Bolt   |                        |
| W719976-<br>S439 | 2         | 1         | 4 | Front Axle Tube Bolt  |                        |
| XY-75W140-<br>QL | As Needed | As Needed |   | Motorcraft® SAE 75W-140 Synthetic Rear Axle Lubricant   |                        |
| VC-13DL-G        | As Needed | As Needed |   | Motorcraft® Yellow Prediluted<br>Antifreeze/Coolant (All Markets Except<br>Canada)              |                        |
| CVC-13DL-G       | As Needed | As Needed |   | Motorcraft® Yellow Prediluted<br>Antifreeze/Coolant (Canada Only)                               |                        |
| XG-1-E1          | As Needed | As Needed |   | Motorcraft® Premium Long-Life Grease  |                        |
| XL-5-A           | As Needed | As Needed |   | Motorcraft® Multi-Purpose Grease Spray  |                        |
| XT-10-QLVC       | As Needed | As Needed |   | Motorcraft® MERCON® LV Automatic<br>Transmission Fluid (4WD) (All Markets<br>Except Canada)     | Transfer<br>Case Fluid |
| CXT-10-LV6       | As Needed | As Needed |   | Motorcraft® MERCON® LV Automatic Transmission Fluid (4WD) (Canada Only)                         | Transfer<br>Case Fluid |
| XT-12-QULV       | As Needed | As Needed |   | Motorcraft® MERCON® ULV Automatic Transmission Fluid  |                        |

# Parts - Transit Transmission Removal And Installation - Parts To Inspect And Replace Only If Necessary

| Service Part<br>Number | Claim Quantity    | Package Order Quantity | Number in<br>Package | Description                             |
|------------------------|-------------------|------------------------|----------------------|---|
| LJ9Z-7J227-A           | Only If Necessary | Only If<br>Necessary   | 1                    | Transmission Fluid Cooler Tube<br>Seals |
| LK4Z-3A427-A           | Only If Necessary | Only If<br>Necessary   | 1                    | Left Inner CV Joint Halfshaft (AWD)     |
| LK4Z-3A428-A           | Only If Necessary | Only If<br>Necessary   | 1                    | Right Outer CV Joint Halfshaft (AWD)    |

| W718758-S300 | Only If Necessary   | Only If<br>Necessary | 4 | Engine Block Dowel Pins (3.5L)                         |
|--------------|---|----------------------|---|--|
| W719583-S900 | Only If Necessary (3.5L<br>EcoBoost Has 2, 3.5L Duratec<br>Has 4) | Only If<br>Necessary | 4 | Catalytic Converter Studs (3.5L) (AWD)                 |
| W720627-S900 | Only If Necessary   | Only If<br>Necessary | 4 | Left Catalytic Converter Studs - (3.5L EcoBoost) (AWD) |

Parts - Explorer/Aviator Transmission Removal And Installation

| Service<br>Part<br>Number | Claim Quantity   | Package<br>Order<br>Quantity             | Number in<br>Package | Description  | Note |
|---------------------------|--|--|----------------------|--|------|
| W715131-<br>S442          | 2  | 1  | 4                    | Transmission Fluid Cooler<br>Tube Bracket Bolt             |      |
| W710726-<br>S442          | 2  | 1  | 2                    | Selector Lever Cable<br>Bracket Bolts                      |      |
| W500213-<br>S442          | 1  | 1  | 4                    | Park Manual Release<br>Bracket Bolt (Aviator 10R80<br>MHT) |      |
| W715618-<br>S437          | 3.3L Requires 4 Pieces, All Others<br>Require 6 Pieces   | 1 For 3.3L, 2<br>For All<br>Others       | 4                    | Torque Converter Nuts                                      |      |
| LB5Z-<br>3B498-A          | 1  | 1  | 1                    | Axle Pinion Stem Circlip                                   |      |
| L1MZ-<br>4A015-B          | 1  | 1  | 1                    | Axle Pinion Stem O-ring                                    |      |
| L1MZ-<br>3B478-A          | 1  | 1  | 1                    | Front Driveshaft Boot<br>Clamp                             |      |
| L1MZ-4421-<br>A           | 1  | 1  | 1                    | Front Driveshaft Boot                                      |      |
| W719511-<br>S439          | 3 Pieces Required If Driveshaft Is<br>Disconnected At Only One End, 6<br>Pieces Required If Coupler Or<br>Driveshaft Alignment Bushing Are<br>Replaced | 1 Or 2                                   | 4                    | Driveshaft Flex Coupling<br>Bolts                          |      |
| W716375-<br>S900          | 8  | 2  | 5                    | Transfer Case Bolts (4WD)                                  |      |
| W719431-<br>S439          | RWD Requires 2 Pieces, AWD<br>Requires 3 Pieces  | 1  | 4                    | Transmission Mount Bolts                                   |      |
| W520214-<br>S440          | 1  | 1  | 2                    | Transmission Mount Nut                                     |      |
| W721083-<br>S439          | 4  | 1  | 4                    | Transmission Crossmember<br>Bolts                          |      |
| W719413-<br>S439          | 2  | 1  | 4                    | Middle Subframe Bolts<br>(3.0L 10R80)                      |      |
| W716979-<br>S439          | 2  | 1  | 4                    | Rear Subframe Bolts (3.0L<br>10R80)                        |      |
| W719699-<br>S442          | 3.0L Requires 2 Pieces, 2.3L<br>Requires 3 Pieces, 3.3L Requires 4<br>Pieces   | 2 For 3.0L, 3<br>For 2.3L, 4<br>For 3.3L | 1                    | Catalytic Converter Nuts                                   |      |
| L1MZ-<br>6L612-B          | 1  | 1  | 1                    | Left Catalytic Converter<br>Gasket (3.0L)                  |      |

| W719698-<br>S900  | 2         | 2         | 1 | Catalytic Converter Studs (3.0L)   |                           |
|-------------------|-----------|-----------|---|--|---------------------------|
| W714265-<br>S442  | 4         | 1         | 4 | Left And Right Catalytic<br>Converter Nuts (3.3L<br>10R80)                                     |                           |
| XL-5-A            | As Needed | As Needed |   | Motorcraft® Multi-Purpose<br>Grease Spray  |                           |
| XT-12-<br>QULV    | As Needed | As Needed |   | Motorcraft® MERCON®<br>ULV Automatic<br>Transmission Fluid                                     |                           |
| 5L3Z-<br>19A506-A | As Needed | As Needed |   | Slip Yoke Grease (Chassis<br>Lubrication Grease)   |                           |
| XG-11             | As Needed | As Needed |   | Motorcraft® High<br>Temperature 4X4 Front Axle<br>and Wheel Bearing Grease                     |                           |
| XT-10-<br>QLVC    | As Needed | As Needed |   | Motorcraft® MERCON® LV<br>Automatic Transmission<br>Fluid (4WD) (All Markets<br>Except Canada) | Transfer<br>Case<br>Fluid |
| CXT-10-LV6        | As Needed | As Needed |   | Motorcraft® MERCON® LV<br>Automatic Transmission<br>Fluid (4WD) (Canada Only)                  | Transfer<br>Case<br>Fluid |
| XG-1-E1           | As Needed | As Needed |   | Motorcraft® Premium Long-<br>Life Grease   |                           |

Parts - Explorer/Aviator Transmission Removal And Installation - Parts To Inspect And Replace Only If Necessary

| Service Part<br>Number | Claim Quantity       | Package Order<br>Quantity | Number in<br>Package | Description  |
|------------------------|----------------------|---------------------------|----------------------|--|
| 5L7Z-7D285-A           | Only If<br>Necessary | Only If Necessary         | 2                    | Transmission Fluid Cooler Tube Seals               |
| 5L7Z-7J324-A           | Only If<br>Necessary | Only If Necessary         | 2                    | Transmission Fluid Cooler Tube<br>Backing Rings    |
| W525585-S300           | Only If<br>Necessary | Only If Necessary         | 1                    | Engine Block Dowel Pins (3.0L)                     |
| W718758-S300           | Only If<br>Necessary | Only If Necessary         | 4                    | Engine Block Dowel Pins (3.3L)                     |
| W716963-S900           | Only If<br>Necessary | Only If Necessary         | 4                    | Left And Right Catalytic Converter<br>Studs (3.3L) |
| L1MZ-4650-A            | Only If<br>Necessary | Only If Necessary         | 1                    | Driveshaft Alignment Bushing                       |
| L1MZ-4782-A            | Only If<br>Necessary | Only If Necessary         | 1                    | Flex Coupling                                      |
| W717822-S439           | Only If<br>Necessary | Only If Necessary         | 4                    | Driveshaft Center Bearing Bracket<br>Bolts         |
| L1MZ-3B498-F           | Only If<br>Necessary | Only If Necessary         | 1                    | Rear Axle Pinion Stem Circlip                      |

Claim Quantity refers to the total number of individual pieces required to repair the vehicle.

Package Order Quantity refers to the amount of the service part number package(s) required to repair the vehicle.

Number In Package refers to the number of individual pieces included in a service part number package.

**As Needed** indicates the amount of the part may vary and/or is not a whole number. Parts can be billed out as non-whole numbers, including less than 1.

Only If Necessary indicates the part is not mandatory.

Warranty Status: Information Only.

#### Repair/Claim Coding

| Causal Part:    | IN |
|-----------------|----|
| Condition Code: | 42 |

#### Service Procedure

NOTE: This article is for information only. Determine the causal part number and use available labor times in Section 7 of the <u>SLTS</u> Manual or claim M-time in accordance with the Warranty and Policy Manual. Causal part number IN in this article refers to the information only status and is not able to be claimed.

#### **PCM/TCM Software**

- 1. Using the latest software level of the FDRS scan tool, check for later PCM/ TCM software version.
- 2. Is a later software version available?
  - (1). Yes reprogram the <u>PCM</u>/ <u>TCM</u> to the latest software. Perform the adaptive learning drive cycle. Refer to <u>WSM</u>, Section 307-01.
  - (2). No proceed to Step 4.
- **3.** Does the vehicle still exhibit the condition after reprogramming the <u>PCM/ TCM</u> and performing the adaptive learning drive cycle?
  - (1). Yes proceed to Step 4.
  - (2). No repair is complete.

NOTE: Advise the customer that this vehicle is equipped with an adaptive transmission shift strategy which allows the vehicle's computer to learn the transmission's unique parameters and improve shift quality. When the adaptive strategy is reset, the computer will begin a relearning process. This relearning process may result in firmer than normal upshifts and downshifts for several days.

- **4.** Are any of the following <u>DTC</u>s present: P0751, P0752, P0756, P0757, P0761, P0762, P0766, P0767, P0771, P0772, P2700, P2701, P2702, P2703, P2704, P2705, P2707, P2708, P0729, P0731, P0732, P0733, P0734, P0735, P0736, P076F, P07D9, P07F6 and/or P07F7?
  - (1). Yes proceed to Sticking Valves Main Control Valve Body, Step 2.
  - (2). No, vehicles built on or before 1-Nov-2021 proceed to Transmission Solenoid Strategy, Step 1.
  - (3). No, vehicles built after 1-Nov-2021 proceed to Sticky Valves Main Control Valve Body, Step 1.

# **Transmission Solenoid Strategy**

1. Reprogram the transmission strategy download into the PCM/ TCM. Refer to WSM, Section 307-01.

NOTE: When prompted, select Transmission Replacement (Full Assembly) only and re-enter the production transmission serial information on the side of the transmission.

- 2. Perform the adaptive learning drive cycle. Refer to WSM, Section 307-01.
- 3. Does the vehicle still exhibit the condition after performing the adaptive learning drive?
  - (1). Yes proceed to Sticking Valves Main Control Valve Body, Step 1.
  - (2). No repair is complete.

NOTE: Advise the customer that this vehicle is equipped with an adaptive transmission shift strategy which allows the vehicle's computer to learn the transmission's unique parameters and improve shift quality. When the adaptive strategy is reset, the computer will begin a relearning process. This relearning process may result in firmer than normal upshifts and downshifts for several days.

- 1. Determine the appropriate clutch(s) to be cycled related to the symptoms present. Refer to <u>WSM</u>, Section 307-01. Proceed to Step 3.
- 2. Determine the appropriate clutch(s) to be cycled related to DTCs present. Refer to WSM, Section 307-01.
- 3. Record and clear all <u>DTC</u>s present before performing the PCM Transmission Accelerated Main Control Break In routine.



#### CAUTION: Failure to use a frame engaging lift could damage the vehicle.

- **4.** Prepare vehicle for the PCM Transmission Accelerated Main Control Break In routine by positioning on a frame-engaging lift with wheels off the ground to prevent vehicle movement.
- **5.** Using the <u>FDRS</u>, perform the PCM Transmission Accelerated Main Control Break In routine 3 times on the appropriate clutch(s) determined to be cycled.
- 6. Perform the adaptive learning drive cycle. Refer to WSM, Section 307-01.
- 7. Does the vehicle still exhibit the condition after performing the PCM Transmission Accelerated Main Control Break In routine and adaptive learning drive cycle?
  - (1). Yes proceed to Step 8.
  - (2). No repair is complete.

NOTE: Advise the customer that this vehicle is equipped with an adaptive transmission shift strategy which allows the vehicle's computer to learn the transmission's unique parameters and improve shift quality. When the adaptive strategy is reset, the computer will begin a relearning process. This relearning process may result in firmer than normal upshifts and downshifts for several days.

- **8.** Overhaul (clean and inspect) the main control valve body and road test vehicle following the adaptive learning drive cycle. Refer to <u>WSM</u>, Section 307-01.
- **9.** Does the vehicle still exhibit the condition after overhauling the main control valve body and performing an adaptive learning drive cycle?
  - (1). Yes, vehicles built on or before 15-Aug-2022 proceed to CDF Clutch Cylinder Replacement, Step 1.
  - (2). Yes, vehicles built on or after 16-Aug-2022 this <u>TSB</u> is complete. Refer to <u>WSM</u>, Section 307-01 for normal diagnostics.
  - (3). No repair is complete.

NOTE: Advise the customer that this vehicle is equipped with an adaptive transmission shift strategy which allows the vehicle's computer to learn the transmission's unique parameters and improve shift quality. When the adaptive strategy is reset, the computer will begin a relearning process. This relearning process may result in firmer than normal upshifts and downshifts for several days.

## **CDF Clutch Cylinder Replacement**

NOTE: For Mexico, U.S. and Canadian vehicles which are low time in service (LTIS) policy eligible, the dealer has the option to continue with this <u>TSB</u> repair or replace the transmission under the LTIS policy.

- 1. Remove the transmission and mount the transmission to the bench. Refer to WSM, Section 307-01.
- **2.** Disassemble the transmission. Perform only the necessary steps to remove the clutch and planetary assembly from the transmission case. Refer to WSM, Section 307-01.
  - (1). It is only necessary to remove the torque converter or the hybrid drive unit, transmission fluid pan and gasket, transmission fluid auxiliary pump (if equipped), fluid filter and main control valve body assembly, all 4 speed sensors (intermediate speed sensor A [ISSA], intermediate speed sensor B [ISSB], <u>TSS</u> and <u>OSS</u>), transmission fluid pump, front support assembly and the clutch and planetary assembly. Refer to <u>WSM</u>, Section 307-01.
- 3. Disassemble the clutch and planetary assembly. Perform only the necessary steps to remove the CDF clutch cylinder and the No. 3 sun gear shaft and No. 2 ring gear assembly from the clutch and planetary assembly. Refer to <u>WSM</u>, Section 307-01.
  - (1). It is only necessary to remove the A clutch assembly, the selective shim and T3 thrust bearing, remove and discard the 5-input shaft front seals.
  - (2). Remove the No. 1 planetary carrier snap ring, clutch, and planetary container cylinder, the E clutch and input shaft assembly, the No. 3 planetary carrier and No. 3 sun gear, the No. 3 sun gear shaft and No. 2 ring gear assembly. Refer to <u>WSM</u>, Section 307-01.

- 4. Remove and discard the sun gear No. 3 shaft seals. Install the 4 new sun gear No. 3 shaft seals. Refer to <u>WSM</u>, Section 307-01.
- **5.** Disassemble the C, D and F clutch assemblies from the CDF cylinder. Discard the CDF cylinder. Refer to <u>WSM</u>, Section 307-01.
- 6. Assemble the C, D and F clutch assemblies into the new CDF clutch cylinder. Refer to WSM, Section 307-01.
- 7. Perform the C, D and F clutch pack endplay measurements for proper clearance. Refer to WSM, Section 307-01.
- **8.** Remove and discard the input shaft-to-sun gear No. 3 shaft seals. Install the 5 new input shaft-to-sun gear No. 3 shaft seals. Refer to <u>WSM</u>, Section 307-01.
- 9. Remove and discard the input shaft seal. Install the new input shaft seal. Refer to WSM, Section 307-01.
- 10. Install the 5 new input shaft front seals. Refer to WSM, Section 307-01.
- **11.** To reassemble the clutch and planetary assembly, reverse the disassembly procedure. Refer to <u>WSM</u>, Section 307-01.
- 12. Perform the T3 thrust bearing measurement to set transmission front end clearance. Refer to WSM, Section 307-01.
- **13.** Reassemble the transmission. Refer to <u>WSM</u>, Section 307-01.
- 14. Install the transmission. Refer to WSM, Section 307-01.
- 15. Perform an adaptive learning drive cycle. Refer to WSM, Section 307-01.

NOTE: Advise the customer that this vehicle is equipped with an adaptive transmission shift strategy which allows the vehicle's computer to learn the transmission's unique parameters and improve shift quality. When the adaptive strategy is reset, the computer will begin a relearning process. This relearning process may result in firmer than normal upshifts and downshifts for several days.

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