

## SERVICE ACTION N861 – MHEV BATTERY OFFLINE

SERVICE ACTION N861 – MILD HYBRID ELECTRIC VEHICLE (MHEV) BATTERY OFFLINE	
AFFECTED MODELS	20-22MY Range Rover 19-22MY Range Rover Sport and Range Rover Evoque 20MY Discovery Sport
VOLUME AFFECTED	US 67106 CAN 5102
REPAIR	A concern has been identified where the 48V Mild Hybrid Electric Vehicle (MHEV) battery enters an offline state and no longer communicates or functions as intended. This can result in illumination of the Malfunction Indicator Lamp (MIL), loss of start/stop functionality and no communication during diagnostic sessions. A software update to the Battery Energy Control Module (BECM) is required.
REPAIR TIME	0.2 hrs. + DIDO
CAMPAIGN LAUNCH	February 28th, 2024
NOTES	Please refer to the warranty portal for affected vehicles and in BBSS to identify affected vehicles in retailer inventory which must not be sold or delivered until repaired. Sold vehicles must be repaired at the next Service visit.