

NON-CONNECTED PIVI PRO PRESETS CLEAR AFTER IGNITION CYCLE / SIRIUS XM PRESETS NOT STORING

Customer Voice:

- "Radio presets clear after ignition cycle."
- "Sirius XM favourites do not store"

Technical Description:

- PIVI Pro *Non-connected*- No Cloud function, unable to store Radio Presets locally on hardware. Lost after sleep cycle.
- PIVI Pro *Connected*– Sirius XM favourites do not store but may show under recent channel history.

Repair

- PIVI IP37 Software update through upcoming SOTA Campaigns OS4.1.4 / OS4.1.5.
- Software level may be confirmed through ECU Data tab in TOPIx under IGM/ICCM. IP37 software will read 0xF188 N8B2-19L322-BC.

Range Rover

- 23-24MY Range Rover
- 23-24MY RR Sport
- 21-24MY RR Evoque
- 21-24MY RR Velar

Defender

- 20-24MY Defender

Discovery

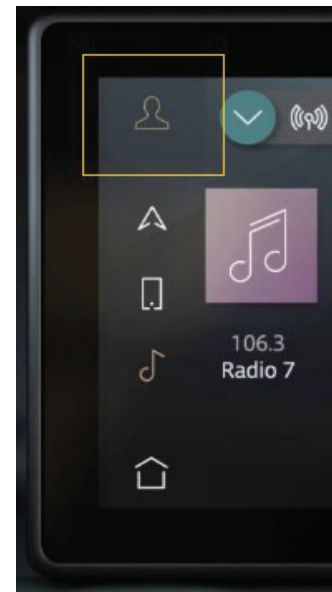
- 21-24MY Discovery
- 21-24MY Discovery Sport

Jaguar

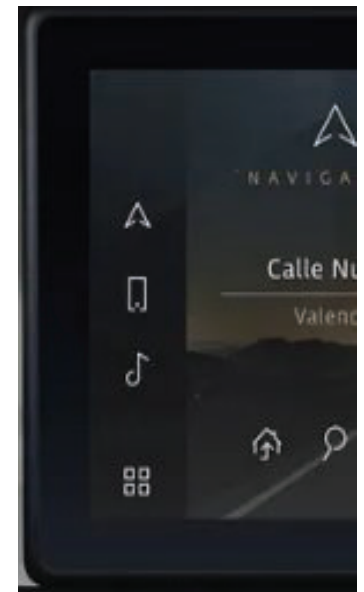
- 21-24MY I-PACE
- 21-24MY F-PACE
- 21-24MY XF
- 21-24MY E-PACE



Connected PIVI



Non-Connected PIVI



ICCM ✓ Latest	Infotainment Compute Control Module
IGM ✓ Latest	Infotainment Gateway Module
0xF188 - Vehicle Manufacturer ECU Software Number	N8B2-19L322-BC