

Technical Journal Title <b>Squeak noise from second row outer seats over bumps</b>		Ref. No. <b>TJ 36865.1.1</b>	
Issuer (Dept.) <b>Technical Service</b>		Issue Date <b>2/19/24</b>	Status Date <b>3/14/24</b>
Car Market <b>United States and Canada</b>	Partner <b>3 US 7510 Volvo Car USA</b>	Function Group <b>8530</b>	
Function Description <b>Rear seat, passenger seat, bench</b>		Page <b>Page 1 of 3</b>	

## Attachment

File Name	File Size
Points of application.pdf	0.1485 MB
<a href="#">Second row seat hinge cover noise.MOV</a>	<a href="#">0.5748 MB</a>
<a href="#">Squeak noise from hinge cover.MOV</a>	<a href="#">0.7294 MB</a>

Rows beginning with \* are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

## DESCRIPTION:

When driving on rough roads, a squeak noise may come from the rear lower area of the outer second row seats.

Please see attached videos for reference of the noise and the picture attached for part in question.

If this noise is confirmed please follow advise under service.

## CSC Customer Symptom Codes

Code	Description
ZD	Front seat/Squeak/rattle
ZO	Rear seat/Squeak/rattle

## DTC Diagnostic Trouble Codes

## Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
256							2016-9999		-	201505-999952

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### SERVICE:

Please refer to picture for points of application.

Use PFPE Anti squeak spray, p/n 30749880 spray. **Note:** Only .10 will be reimbursed.

Apply this on both side on both left and right seats.

### Warranty claim info:

To get a warranty claim accepted (if vehicle is still under 4/50) for a job described in this TJ, use the corresponding VST OP number stated in this TJ.

Note that the TJ number must be stated in the repair order text.

### VST Operation Number

VST Operation Number	Description
09814	Lubrication per TJ 36865

### VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support Needed", use function group 8530.

**To view TJ attachment continue to next page. This TJ has one attachment and two sound files.**

## Points of application



**1** Apply Anti squeak spray on both sides



**2** Closer look at point of application (both sides)