

<p>TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers</p>	<p>FROM: Anthony Washington, Senior Manager, Regulations and Certifications</p>
<p><b>Re: Initial Recall Campaign Notification</b> <b>Model: Sprinter</b> <b>Model Year: 2023</b> <b>Inspect Quick Connect Ground Connection</b></p>	<p>DATE: March, 2024</p>



Mercedes-Benz

**IMPORTANT RECALL CAMPAIGN INFORMATION**

Please see the attached documents related to the campaign listed above.



<b>Campaign No. :</b>	<b>Campaign Desc. :</b>	<b>Inspect Quick Connect Ground Connection</b>
<b>2024030018</b>	<b>PDGHVERSL</b>	
<p>This is to notify you of a Recall Campaign to inspect the quick connect ground connection on approximately <b>99</b> MY 2023 Sprinter Vans. The recall campaign will be visible on the <a href="http://www.safercar.gov">www.safercar.gov</a> website and may generate questions from customers. All affected VINs will be flagged as "<b>PENDING</b>" in VMI and cannot be sold.</p>		
<b>Background</b>		
<b>Issue</b>	Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Sprinter (907 platform) vans, the 12V ground connection quick-release fastener might not be fastened properly. In this case, the quick-release fastener might loosen over time and the electrical resistance on this connection might increase. As a result, a risk of fire cannot be ruled out. In addition, the vehicle may lose power without warning.	
<b>What We're Doing</b>	MBUSA is conducting a voluntary recall. As a precautionary measure, an authorized Mercedes-Benz Sprinter dealer will check the mounting of the quick-release fastener of the 12V ground connection on the affected vehicles and rework it, if necessary.	
<b>Remedy</b>	<b>Remedy is not yet available</b>	
<b>Vehicles Affected</b>		
<b>Model Year</b>	2023	
<b>Model</b>	Sprinter	
<b>Vehicle Populations</b>		
<b>Population</b>	99	
<b>Dealer Inventory</b>	<b>0</b>	
<p><b>Given this notice, it is a violation of Federal law for a dealer to sell or lease any new vehicles in dealer inventory covered by this notification until the vehicle has been repaired.</b></p> <p><b>Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.</b></p> <p><b>Additionally, given this notice, it is a violation of Federal Law for rental companies to rent vehicles covered by this notification until the vehicle has been repaired.</b></p>		
<b>Next Steps/Notes</b>		
<b>Customer Notification Timeline</b>	An owner notification letter to be mailed in May, 2024.	
<b>AOMS/SOMS</b>	AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.	
<b>Rental Fleet Partners</b>	This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.	
<p>While we regret any inconvenience this may cause, we are determined to maintain a high level of vehicle quality and customer satisfaction.</p>		

