



Technical Service Bulletin

57 Safe CP in Cluster w/ DTC U110100; C115E54

57 24 36 2073601/1 April 5, 2024.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A4, A4 allroad, S4, A5, A5 Cabriolet, A5 Sportback, S5, S5 Cabriolet, S5 Sportback, RS 5, and RS 5 Sportback	2023 - 2024	All	Not Applicable

Condition

Customer states:

The message “SAFE CP” appears in the instrument cluster along with other various messages.

Workshop findings:

DTC “U110100: Component protection active” is stored in any of the following control units:

- Brake Electronics Control Unit, -J104- (diagnostic address 0003).

And/or

- Electronic Central Electrical (BCM), -J519- (diagnostic address 0009).

And/or

- Airbag Control Unit, -J234- (diagnostic address 0015).

And/or

- Instrument Cluster, -J285- (diagnostic address 0017).

And/or

- Control Unit for Night Vision System, -J853- (diagnostic address 0084).

NOTICE

The subsequent DTC “C115E54: Inertial sensors no basic setting” may be logged in the airbag control unit (diagnostic address 0015).

NOTICE



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This PSS does not apply if the DTC “U110100: component protection active” is logged in the Gateway (diagnostic address 0019) and/or in the Comfort System Control Module (diagnostic address 0046).

Technical Background

There is a software issue in the Comfort System Control Module (diagnostic address 0046).

Production Solution

New software in the Comfort System control module, J393 (address word 0046) addressed the condition.

Service

This TSB replaces Pending Service Solution (PSS) TSB 2072587: 57 PSS Safe CP in Cluster w/ DTC U110100; C115E54.

1. Follow all instructions in TSB 2011732: 00 Software Version Management (SVM), operating instructions.
2. Update the J393 (0046) using the SVM action code as listed in the table below, if necessary:

Model	Diagnostic Address	Old Software Part Number	Old Software Version	New Software Part Number (or higher)	New Software Version (or higher)	SVM Code Input
A4, A5	0046	8W1.907.064.EA	0627, 0628	8W1.907.064.EA	0630	46A034

The Key must be on the emergency reader coil during the update.

Warranty

Claim Type:	<ul style="list-style-type: none"> • 110 Up to 48 Months/50,000 Miles. • G10 for CPO Covered Vehicles - Verify Owner. • If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.
Service Number:	5789
Damage Code:	0039



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Labor Operations:	Software Update (Includes checking for DTCs)	0151 0060	Time stated on the diagnostic protocol (Max 100 TU)
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
Claim Comment:	As per TSB 2073601/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

The following Technical Service Bulletin(s) will be necessary to complete this procedure:

- TSB 2011732: *00 Software Version Management (SVM), operating instructions.*

All part and service references provided in this TSB (**2073601**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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