



Service Bulletin

File in Section: -

Bulletin No.: PI0657A

Date: December, 2012

PRELIMINARY INFORMATION

Subject: Deformed or Dimpled Liftgate Center Applique, Liftgate Paint Damage Evident at Lower Outer Edge of Applique

Models: 2007-2013 Chevrolet Suburban, Tahoe
2007-2013 GMC Yukon Models, Yukon XL Models

This PI is being revised to add the 2012 and 2013 model years, update the Condition/Concerns, Recommendation/Instructions and change the washer part number in parts information. Please discard PI0657.

Condition/Concern #1



2748946

Some customers may comment on seeing a dimpling or deformation (shown circled above) near an outer edge of the liftgate center applique.

The design of the applique might allow deformation or dimpling of the applique surface if the retaining nuts are overtightened. In some cases, damage to the applique mounting bosses may be evident if the studs were overtightened.

Condition/Concern #2



2748947

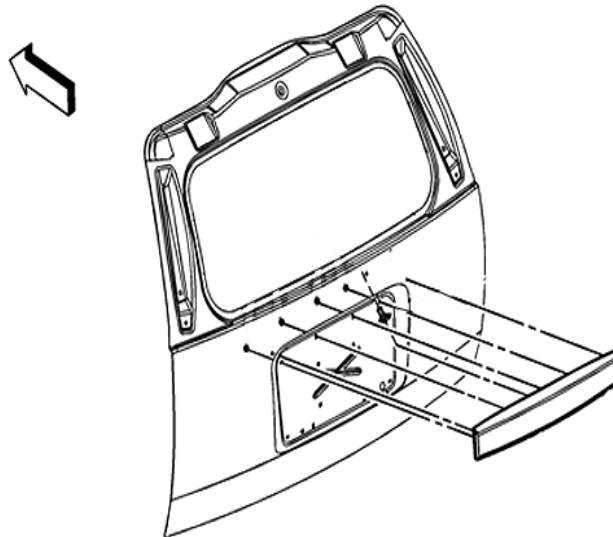
Some customers may comment on paint damage (shown circled above) on the liftgate at the lower outboard edges of the center applique.

The design of the applique in conjunction with the forming of the license plate pocket in the liftgate may allow the lower outboard edges of the applique to have contact with the liftgate.

Recommendation/Instructions

The liftgate center applique design has been revised to be more resistant to overtightening, provide enhanced anti-rotation measures for the mounting studs and also provide an improved interface to lessen contact with the liftgate.

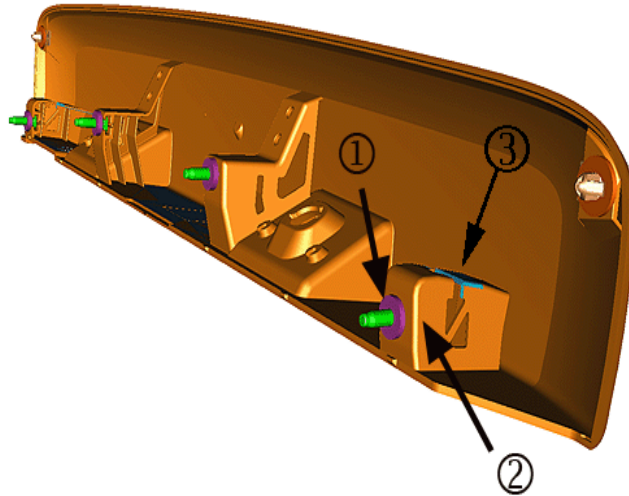
Repair Instructions for Condition/Concern #1 or #2



2748948

Note: The updated applique design went into production for the 2012 model year. The applique should **Not** require replacement on a 2012 or newer vehicle, unless Condition 1 is present.

For 2011 or earlier vehicles, replace the liftgate center applique with the appropriate new service part listed in the table below. Refer to Liftgate Center Applique Replacement in SI.



2965821

Note: P/N 15911310 is a 0.25 mm thick Mylar washer. The recommended guideline is to use four washers at each of the applique mounting stud locations, positioned over the stud, behind the foam washer, to achieve an additional 1 mm of gap between the lower edge of the applique and liftgate.

Tip: To correct Condition 2, the updated design applique is necessary, identified by a split along the top of the outer mounting boss locations (3). The updated design applique is already present on 2012 and new vehicles.

Additional clearance will need to be created between the lower edge of the updated applique design (3) and the liftgate. Add GM washer P/N 15911310 to the applique between the foam washer (1) and the mounting boss (2) at each of the four mounting stud locations. Stack the washers to obtain the needed amount of spacing along the lower edge of the applique to prevent contact to the liftgate, while providing a good appearance.

Parts Information

Part Number	Description	Usage
22777527	APPLIQUE ASM-L/GATE CTR **"NO COLOR"	Chevy Hybrid (&HP2) W/ Rr Vision Camera (&UVC)
22777528	APPLIQUE ASM-L/GATE CTR **"NO COLOR"	Chevy Non-Hybrid W/ Rr Vision Camera (&UVC)
22777529	APPLIQUE ASM-L/GATE CTR **"NO COLOR"	Chevy Non-Hybrid W/O Rr Vision Camera (-UVC)
22777530	APPLIQUE ASM-L/GATE CTR **"NO COLOR"	GMC Non-Hybrid W/O Rr Vision Camera (-UVC)
22777531	APPLIQUE ASM-L/GATE CTR **"NO COLOR"	GMC Non-Hybrid W/ Rr Vision Camera (&UVC)
22777532	APPLIQUE ASM-L/GATE CTR **"NO COLOR"	GMC Hybrid (&HP2) W/ Rr Vision Camera (&UVC)
15911310	WASHER - FLAT	As needed for spacing

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
B8823	Liftgate Center Applique Replacement	Use Published Labor Operation Time