



# Technical Service Bulletin

Technical Service Bulletin: TSB230059

Released Date: 04-Apr-2024

Vibration Incidents for On-Highway Vehicles

## Vibration Incidents for On-Highway Vehicles

### Warranty Statement

The information in this document has no effect on present warranty coverage or repair practices, nor does it authorize TRP or Campaign actions.

Information Only - OEM Related Matter Not Covered By Cummins® - Contact Appropriate OEM Dealer or OEM Representative For Additional Information

### Contents

#### Product Affected

Engines:

- B6.7 CM2350 B121B
- B6.7 CM2450 B155B
- L9 CM2350 L116B
- L9 CM2350 L123B
- L9 CM2450 L126B
- X15 CM2350 X114B
- X15 CM2350 X116B
- X15 CM2450 X124B
- X15 CM2450 X134B
- X15CM2450 X142B

#### Issue Summary

Symptom:

- Vibration

Root Cause:

- Vibration is **not** typically caused by the engine

#### Resolution

Re-direct incident to OEM first by opening a case file in their system about this issue.

### **Service Instructions**

OEM recommends opening a case file in their system to start troubleshooting any vibration issues first and once data is collected, OEM will escalate to Cummins Inc. if needed.

## Document History

<b>Date</b>	<b>Details</b>
2023-3-17	Module Created
2023-3-30	Updated Product Affected.
2024-3-21	Updated title and added X15CM2450 X142B.

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**Last Modified: 04-Apr-2024**

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