



Technical Service Bulletin

57 Engine Start system warning or Power unit start system warning, B200047

57 24 38 2071735/4 April 16, 2024. Supersedes Technical Service Bulletin Group 57 number 24-33 dated February 23, 2024 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
e-tron quattro, e-tron Sportback quattro, and e-tron S	2023	All	Not Applicable
A4, A4 allroad, S4, A5, A5 Cabriolet, A5 Sportback, S5, S5 Cabriolet, S5 Sportback, RS 5, RS 5 Sportback, e-tron GT, RS e-tron GT, Q7, SQ7, Q8, SQ8, and RS Q8	2023 - 2024		
Q8 e-tron, Q8 Sportback e-tron, SQ8 e-tron, and SQ8 Sportback e-tron	2024		

Condition

REVISION HISTORY		
Revision	Date	Purpose
4	-	Revised header (Add Module Part Numbers) Revised <i>Service</i> (Added Part Numbers to SVM Table) Revised <i>Warranty</i> (Adjusted Labor Operations)
3	02/23/2024	Revised header (Add Model Year, Models)
2	10/25/2023	Revised header (Add Model Year, Models)

Customer States:

The message “**Engine start system: fault**” or “**Power unit start system: fault**” appears in the instrument cluster. There are no functional issues.

Workshop findings:



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The following DTC and symptom code combinations is stored in the Comfort Control Module, -J393- (address word 0046):

- **DTC B200047:** Control Module Faulty, active/static – Symptom 65552.

Technical Background

There is a software issue in the Comfort Control Module -J393-.

Production Solution

Not applicable.

Service

SVM Update Instructions

1. Follow all instructions in TSB 2011732: *00 Software Version Management (SVM), operating instructions.*
2. Update the Comfort Control Module -J393- (address word 0046) using the SVM action code as listed in the table below, if necessary:

Model	Diagnostic Address	Old Software Part Number	Old Software Version	New Software Part Number (or higher)	New Software Version (or higher)	SVM Code Input
A4, A5, Q7, Q8, and Q8 e-tron	0046	8W1.907.064.*	0627	8W1.907.064.*	0628	46A034
e-tron GT	0046	992.907.064.*	0627	992.907.064.*	0628	46A034

NOTICE

The key must be on the emergency reader coil during the update.

Warranty

Claim Type:	<ul style="list-style-type: none"> • 110 up to 48 Months/50,000 Miles.
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	<ul style="list-style-type: none"> • G10 for CPO Covered Vehicles – Verify Owner. • If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only. 		
Service Number:	5789		
Damage Code:	0039		
Labor Operations:	Software Update	0151 0010	See SRT with associated operations
	Software Update (Includes checking for DTCs)	0151 0060	Time stated on the diagnostic protocol (Max 100 TU)
	Vehicle Check (Data bus sleep mode)	0689 0199	10 TU
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
Claim Comment:	As per TSB 2071735/4		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

The following Technical Service Bulletin(s) will be necessary to complete this procedure:

- TSB 2011732: *00 Software Version Management (SVM), operating instructions.*

All part and service references provided in this TSB (**2071735**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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